The Road to Housing with a Changing Economy and Limited Funding

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Crisis Response Intervention Services (CRIS)
Agenda

• 3 Buckets
• Our Why
• Trauma Informed Care Principles
• Diversion
• Case Management
• Multidisciplinary Teams
• Program Overview
• Blended Vs Braided Funding
• Micro Vs Macro Braiding
• ASD Homeless Funding
• Braided Funding
• Leveraging Additional Funding/Resources
• Lessons Learned
• Braided Funding Tools and Resources
• Measures of Success
• Q and A
3 Buckets

- **Clients** – We cannot change this. We must adapt and work with them where they are.

- **Bureaucracy** – This is self-induced. We need to find solutions and not put additional pressures onto ourselves.

- **Inventory** – Work with community partners, property managers, and private landlords. Develop a relationship and trust that we will assist with stabilization and monitor the client (landlord incentives).
- Rise of homeless encampments.
- Humanitarian responsibility.
- Financial impact on public funds.
- A chronically homeless person costs the taxpayer an average of $30,000-50,000 per year.
- Housing cost 49% less.
- Increasing rates of homeless seniors.
- Increase of the homeless population by 21% in 2019 and another 20% in 2022.
- Lack of affordable housing.
- Static fixed incomes for disabled adults/seniors.
- Increase in hospitalizations.

“The number of Americans ages 65 and older is projected to increase from 58 million in 2022 to 82 million by 2050 (a 47% increase), and the 65-and-older age group’s share of the total population is projected to rise from 17% to 23%. The U.S population is older today than it has ever been.”

*PRB.Org and US Bureau of Labor and Statistics
ASD’s APS Homeless Program

Overview

APS Referrals for Homeless/Unstably Housed Clients

<table>
<thead>
<tr>
<th>Year</th>
<th># of referrals opened</th>
<th>% Homeless</th>
<th>% Elderly</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 20/21</td>
<td>1014</td>
<td>63%</td>
<td></td>
</tr>
<tr>
<td>FY 21/22</td>
<td>2158</td>
<td>72%</td>
<td></td>
</tr>
<tr>
<td>FY 22/23</td>
<td>2630</td>
<td>77%</td>
<td></td>
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</table>
Trauma Informed Care (TIC) provides service in a way that does not retraumatize, instead it promotes empowerment. TIC aligns with APS guidelines.

- Safety: Ensure Emotional and Physical Safety
- Choice: Give client control in choices and plan
- Collaboration: Shared power in decision making
- Trustworthiness: Consistency and boundaries; establish rapport and trust
- Empowerment: Skill building and prioritize empowerment, highlight their strengths.
- Partnering with lived experience for insight.
ASD’s Homeless Response

**Referrals**
All referrals for homeless seniors age 60+ and dependent adults come through the APS Hot line by calling: 1-800-491-7123

**APS CRIS SSP Responds and Assesses**
SSP assesses client for needs and risk. Completing VI-SPDAT, risk assessment, collect documentation, and determine best suitable temporary housing option.

**Diversion**
SSP facilitates diversion related services which include: Family reunification, bus ticket home, rental assistance, connection to affordable housing, etc.

**Housing Crisis Resolved**

**Housing First Model**
SSP provides client with temporary housing options that include shelters, room & boards, or motel. Linkage to PRK, Section 8, HHOPE, and link client to CF, MC, IHSS, etc.

**Joint Meetings with Community Partners**
Complete monthly MDT meeting with community partners and weekly meetings with HHPWS. Engage in health plans, SMART referrals, PHN referrals, PEARLS referral.

**Placement in Higher Level of Care**
Board and Care, Sober Living, SNF, etc.

**Determine Eligibility for Section 8**

**Ineligible for Section 8**
Due to 290 offender, over income, and Section 8 fraud

**Eligible for Section 8**
APS SSP completes referral to Housing Authority for Section 8

**Placement into Permanent Housing**
APS assists client with move-in costs: security deposit, first months rent to ensure client is stable.

**Follow-up Case Management**
APS SSP submits referral to the Office on Aging Case Manager for continued support once housed for continuity of care when appropriate

**APS**
SSP assists client through the Section 8 application process and assists client with locating permanent housing. SSP assists client with the application process

**Alternative Housing Options**
Rooms for rent, Room & Boards, eviction and 290 friendly housing
**Diversion & Medical Collaborations**

- Hospitalization for immediate healthcare needs
- LTC facilities
- Board and Care
- Relocations where support is located
- Friends

**Emergency housing solutions include:**

- Room and Boards / Sober Livings
- **Board and Care / Long Term Care (ALF Contract)**
- In-Patient Substance Abuse
- Hotel/Motel
- Shelters
Case Management

• Enhanced case management requiring multiple monthly contacts.
• Case duration: 6-9 months or until stable. This decreases recidivism.
• Client secures permanent housing.
• Independent Living Services provided.
MULTIDISCIPLINARY TEAM

• Different government and community-based organizations joined forces to deliver enhanced case management and offer their supportive services.

• Members include medical professionals, politicians, legal aid professionals, and local interest groups.

• Homeless MDT meetings are conducted monthly with over 400 community members.

• Discuss complex cases to seek support/expertise to address client barriers.

• Interface with community partners to strengthen communication with other service providers to ensure the client is receiving wraparound services for long term stability.

• Follow-ups are presented.
# Riverside County’s APS Homeless Program

## Fiscal Overview

<table>
<thead>
<tr>
<th>Year</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018</td>
<td>Specialized APS Unit formed – very limited county funding (&lt;$100k)</td>
</tr>
<tr>
<td>2019</td>
<td>Home Safe Pilot Program ($1.9 M)</td>
</tr>
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</table>
| 2020 | COVID related funds brought additional service opportunities  
  - Project RoomKey (100 Day Challenge Partnership)  
  - Emergency Solutions Grant- CV II ($2.9 M) |
| 2021 | Home Safe Program ($3.8 M) |
| 2022 | Home Safe Program ($3.7 M) |
| 2023 | Homeless, Housing Assistance, and Prevention (HHAP) ($2.1 M)  
  - California Emergency Solution & Housing (CESH) ($200K) |
**Blended Funding** - funds are combined into a single pool without discerning their source or specific requirements.

**Braided Funding** - funds from various sources are used to pay for various related services but tracking and accountability for each pot of money is maintained at an administrative level.
## ASD Homeless Funding - Consolidated Budget/Strategic Spending Plan

<table>
<thead>
<tr>
<th></th>
<th>FY 21/22 (Actuals)</th>
<th>FY 22/23 (Actuals)</th>
<th>FY 23/24 (Budget)</th>
<th>FY 24/25 (Budget)</th>
<th>FY 25/26 (Budget)</th>
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</thead>
<tbody>
<tr>
<td>HDAP (Vouchers)</td>
<td>$ 736,315.96</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Safe Haven (motel vouchers)</td>
<td></td>
<td>$ 96,087.71</td>
<td>$ 110,781.00</td>
<td>$ 120,751.29</td>
<td>$ 131,618.91</td>
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<tr>
<td>Home Safe (Staffing)</td>
<td>$ 328,763.00</td>
<td>$ 402,827.97</td>
<td>$ 405,000.00</td>
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<tr>
<td>Home Safe (In-Home Safety/Prevention)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Home Safe (Vouchers)</td>
<td>$ 1,589,350.00</td>
<td>$ 3,839,418.64</td>
<td>$ 807,773.39</td>
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<tr>
<td>Emergency Shelter &amp; RRH Direct Costs Vouchers</td>
<td>$ 1,073,950.00</td>
<td>$ 10,454.00</td>
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<tr>
<td>ESG-CV2 RRH Direct Costs (Staffing)</td>
<td>$ 885,485.00</td>
<td>$ 780,438.00</td>
<td>$ 200,482.15</td>
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<tr>
<td>HHAP (Admin Staffing)</td>
<td>-</td>
<td>$ 21,784.00</td>
<td>$ 56,557.00</td>
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<tr>
<td>HHAP Vouchers</td>
<td>-</td>
<td>$ 65,049.00</td>
<td>$ 822,801.20</td>
<td>$ 1,173,178.06</td>
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<tr>
<td>CESH Vouchers</td>
<td>-</td>
<td>-</td>
<td>$ 175,188.43</td>
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<tr>
<td></td>
<td>$ 4,613,863.96</td>
<td>$ 5,216,059.32</td>
<td>$ 2,678,583.17</td>
<td>$ 1,293,929.35</td>
<td>$ 131,618.91</td>
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# Braided Funding in Riverside County

## Fiscal YTD Paid by Assistance Type

<table>
<thead>
<tr>
<th></th>
<th># of Vouchers</th>
<th>838A/APS</th>
<th>ESG CV-II</th>
<th>HHAP</th>
<th>Home Safe</th>
<th>Safe Haven</th>
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<tbody>
<tr>
<td>Appliances &amp; Furniture</td>
<td>62</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 74,063.03</td>
<td>$ -</td>
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<tr>
<td>Damages</td>
<td>2</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 720.00</td>
<td>$ -</td>
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<tr>
<td>Debt Pay Off</td>
<td>1</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 1,404.97</td>
<td>$ -</td>
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<tr>
<td>Eviction Prevention/Rental Assistance</td>
<td>145</td>
<td>$ -</td>
<td>$ 96,166.00</td>
<td>$ 3,200.00</td>
<td>$ 108,180.01</td>
<td>$ -</td>
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<tr>
<td>Home Cleanup</td>
<td>26</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 47,758.22</td>
<td>$ -</td>
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<tr>
<td>Home Repairs</td>
<td>4</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 5,735.51</td>
<td>$ -</td>
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<tr>
<td>Hotel/Motel Stay</td>
<td>1257</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 2,687,936.43</td>
<td>$ 94,821.71</td>
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<tr>
<td>In-Home Safety</td>
<td>8</td>
<td>$ 1,200.00</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 74,160.00</td>
<td>$ -</td>
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<tr>
<td>Landlord Incentive</td>
<td>1</td>
<td>$ -</td>
<td>$ 1,500.00</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
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<td>Licensed Board and Care</td>
<td>23</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 58,079.32</td>
<td>$ -</td>
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<td>Mortgage</td>
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<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 3,825.00</td>
<td>$ -</td>
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<td>Moving Assistance</td>
<td>8</td>
<td>$ -</td>
<td>$ 5,840.55</td>
<td>$ -</td>
<td>$ 7,388.02</td>
<td>$ -</td>
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<tr>
<td>Rapid Rehousing/Rent/Security Deposit</td>
<td>194</td>
<td>$ -</td>
<td>$ 128,568.09</td>
<td>$ 3,640.00</td>
<td>$ 290,328.20</td>
<td>$ -</td>
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<tr>
<td>Room and Board</td>
<td>510</td>
<td>$ -</td>
<td>$ 1,500.00</td>
<td>$ 3,350.00</td>
<td>$ 454,698.12</td>
<td>$ 1,200.00</td>
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<tr>
<td>Transportation (out of service area)</td>
<td>1</td>
<td>$ 248.00</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
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<tr>
<td>Utility Payments</td>
<td>7</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 4,046.66</td>
<td>$ -</td>
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<tr>
<td>Returned Funds ESG: #10703</td>
<td>0</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 1,295.00</td>
<td>$ -</td>
<td>$ -</td>
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<tr>
<td>Revolving Fund/DPSS</td>
<td>0</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 1,755.17</td>
<td>$ -</td>
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<td>Food Pantry</td>
<td>0</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 9,022.06</td>
<td>$ -</td>
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<tr>
<td>Extended Stay America - Payment</td>
<td>0</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 12,321.67</td>
<td>$ -</td>
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<tr>
<td>Vista Montane Senior Living Inc</td>
<td>0</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 8,180.00</td>
<td>$ -</td>
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<tr>
<td>Non-Health Related - Emergency Shelter</td>
<td>0</td>
<td>$ 6,612.69</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>2250</td>
<td>$ 8,000.09</td>
<td>$ 234,678.64</td>
<td>$ 65,049.00</td>
<td>$ 3,851,709.49</td>
<td>$ 96,087.71</td>
</tr>
</tbody>
</table>
LEVERAGING ADDITIONAL FUNDING/RESOURCES (USING OTHER PEOPLE’S MONEY)

**MOUs/Formal Agreements**
- Housing Authority (Priority for Section 8 Vouchers)
- Office on Aging (Ongoing Case Management/Stabilization)
- Managed Care Health Plans (Community Support Services)
- Behavioral Health (Service Planning & Disability Verifications)
- Assisted Living Provider (Clients w/Higher Level of Care)

**Other Programs**
- Housing Disability Advocacy Program
- Continuum of Care Projects
Lessons Learned

- Know Your Data/Funding
- Seek Diversion Interventions
- Involvement Of Clients In Their Service Plan
- Client Contributes Some Monetary Amount
- Resources Differ Depending On Rural Or Urban Area
- Have A Backup Plan
- Prepare for a Rainy Day

CRIS Road to Housing
Braided Funding Tools & Resources

- *Fiscal Mapping*


  - This [how-to guide](https://www.chcs.org/resource/fiscal-mapping-for-early-childhood-services-how-to-guide-and-data-collection-tool/) provides a framework and steps to complete a fiscal mapping process and is accompanied by a [data collection tool](https://www.chcs.org/resource/fiscal-mapping-for-early-childhood-services-how-to-guide-and-data-collection-tool/) that offers a template for gathering and documenting funding details through the fiscal mapping process. A [companion brief](https://www.chcs.org/resource/fiscal-mapping-for-early-childhood-services-how-to-guide-and-data-collection-tool/) is also available that examines implementation considerations for fiscal mapping based on the experience of two communities that used the mapping process.

- While these tools are geared toward applying fiscal mapping to early childhood services, the lessons herein are generalizable to any population.
Measures Of Success

Success can be measured in many ways:

- Know your data
- Recidivism
- Number of clients permanently housed with a lease
- Family Reunifications
- Appropriate Medical Placements for higher level of care

Have the correct information available:

- Data systems
- Number of people housed and length of time to house
- Know your budget (10-20k per client with temporary housing, deposits, first months rent, application fees, etc.)
- Staff updates and accomplishments
Questions?

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