

AUGUST 28 - 30, 2023

BOSTON, MA

NATIONAL ADULT PROTECTIVE SERVICES ASSOCIATION CONFERENCE

**34TH ANNUAL CONFERENCE
ADVANCING WITH PURPOSE
AND STRENGTH**



WELCOME



Dear NAPSA Conference Attendees,

On behalf of NAPSA's over 2500 members, we are so pleased to welcome you to the 34th National Adult Protective Services Association Conference: Advancing with Purpose and Strength.

The NAPSA staff and a fantastic group of volunteers from not just Massachusetts but the entire New England region have done a tremendous job in creating an excellent conference experience for all.

In addition to the wide variety of top-notch presenters bringing you the most current information to support your work, there are many networking opportunities for attendees to connect with colleagues from across the country, in the territories and even internationally. Don't forget to pop in on a NAPSA Committee Meeting and the NAPSA Regional Meet & Greet!

We would be remiss in not acknowledging and appreciating our generous sponsors and exhibitors. Please take time to stop by and learn more about their organizations, products, and services.

With over 1350 attendees, this record-breaking conference attendance shows the commitment that all of you have to improving the protection and advocacy offered to people with disabilities and older adults.

Thank you for being here and doing the incredibly important work you do to support APS clients throughout the US and in the territories. Remember to enjoy yourselves in Boston while benefiting from the numerous networking opportunities throughout the week.

Let's go Red Sox!



E. Sharee Rines

Sharee Rines
NAPSA Board President



Jennifer Spoeri

Jennifer Spoeri
NAPSA Executive Director

WELCOME



Dear Colleagues:

On behalf of the Commonwealth of Massachusetts' Disabled Persons Protection Commission (DPPC) and Executive Office of Elder Affairs (EOEA), we are inspired to welcome you all to the 34th National Adult Protective Service Association (NAPSA) Conference in Boston, Massachusetts. Boston is "the birthplace of the American Revolution" because the city was the location of some of the earliest battles, in which a rag-tag group of soldiers took on the forces of the English military—seen at the time as an unbeatable adversary.

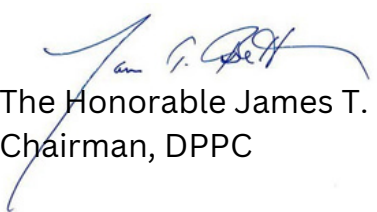
As adult protective service (APS) workers, we often view ourselves as the perpetual underdogs in an unwinnable war. APS has historically been underfunded, understaffed, and often underappreciated. While APS workers may feel outmatched, this year, our theme is "Advancing with Purpose and Strength." It is our hope attendees will engage with presenters and colleagues to discover new tools in your arsenal to assist in your efforts. APS workers, and our colleagues in related fields, need to collaborate so that we can leverage our various areas of expertise to meet our unique challenges directly and decisively.

We are greatly encouraged that so many of you have joined us—the Conference boasting record participation levels. We hope you find the event uplifting, as you realize that you are not alone in your work, but rather, part of a larger dedicated team of well-trained and devoted professionals. Although you may feel outmatched, the talent, dedication, diversity, and disciplines present at this Conference will serve to remind you of the strength of the APS family. While APS may never win the war, we win battles everyday with the countless lives that we change and save. Thank you all for your tireless efforts.

We sincerely hope that you enjoy the conference, accommodations, and company. And Let's Go Red Sox!

Very truly yours,





The Honorable James T. Brett
Chairman, DPPC




Nancy A. Alterio
Executive Director, DPPC




Elizabeth Chen, PhD, MBA, MPH
Secretary, EOEA




Bree Cunningham
Director of Protective Services,
EOEA

THANK YOU TO OUR SPONSORS

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Exhibitors

**Office for Older Americans - Consumer Financial Protection Bureau
Department of Justice's Money Laundering And Asset Recovery Section**

**National APS Training Center
National Guardianship Association
Peer Support Leaders Network
Public Consulting Group
RedMane Technology**

SCHEDULE OVERVIEW

CHECK IN SUNDAY: Registration opens on Sunday, August 27

2:00 – 8:00 PM | West Prefunction on 2nd Floor of Omni

DAY 1

Monday, August 28

- **7:00 AM – 5:00 PM | Open Registration Hours**
- **8:00 AM – 8:00 PM | Open Exhibitor Hours**
- **7:30 – 8:30 AM | Breakfast Buffet**
- 8:30 – 10:15 AM | Opening Remarks & Plenary
- 10:30 AM – 12:00 PM | Choose Your Workshop #1
- 12:00 – 1:30 PM | Lunch Break (*On Your Own*)
- 1:30 – 3:00 PM | Choose Your Workshop #2
- 3:15 – 4:15 PM | Choose Your Workshop #3
- 4:30 – 5:30 PM | NAPSA Committee Meetings
- 5:15 – 6:15 PM | Research to Practice (R2P) Networking Session
- 6:00 – 8:00 PM | *Please join us in the West, South and East Prefunctions and get to know your colleagues from across the country while enjoying live music and light appetizers.*

DAY 2

Tuesday, August 29

- **7:00 AM – 5:00 PM | Open Registration Hours**
- **8:00 AM – 8:00 PM | Open Exhibitor Hours**
- **7:30 – 8:30 AM | Breakfast Buffet**
- 7:15 – 8:15 AM | Regional Meet-n-Greet
- 8:30 – 10:00 AM | Choose Your Workshop #4
- 10:15 – 11:15 AM | Choose Your Workshop #5
- 11:30 AM – 1:15 PM | NAPSA Awards Luncheon
- 1:30 – 3:00 PM | Choose Your Workshop #6
- 3:15 – 4:45 PM | Choose Your Workshop #7
- 7:10 PM | Red Sox vs. Astros Game (*separate registration required*)

DAY 3

Wednesday, August 30

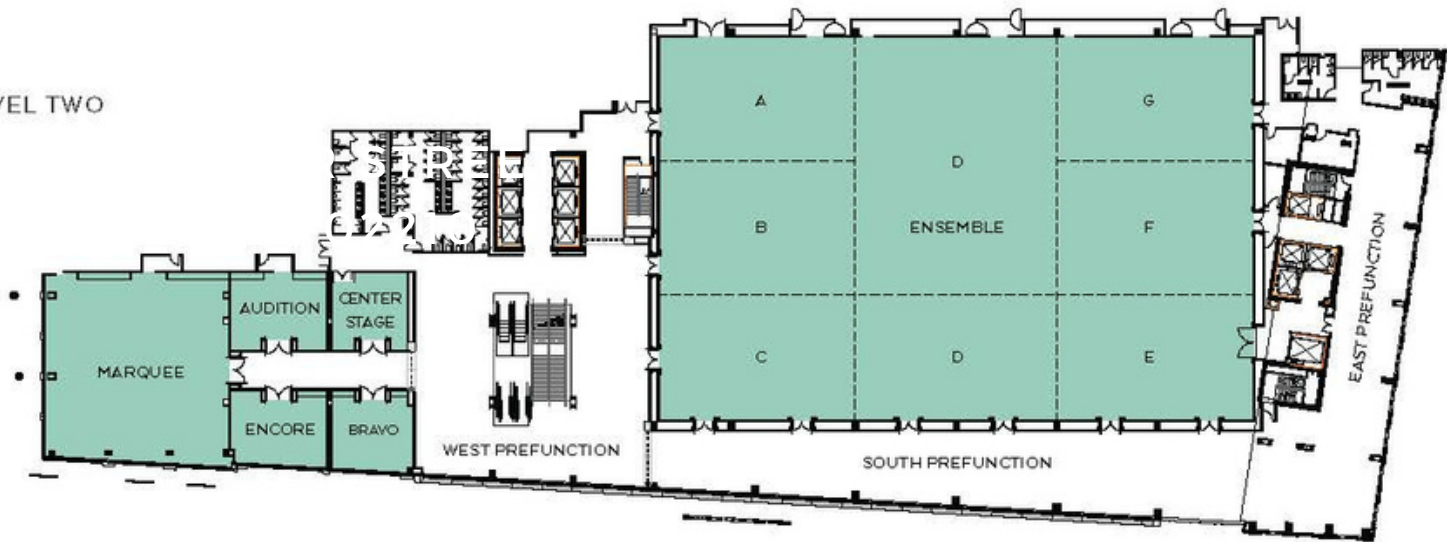
- **7:00 AM – 5:00 PM | Open Registration Hours**
- **8:00 AM – 8:00 PM | Open Exhibitor Hours**
- **7:30 – 8:30 AM | Breakfast Buffet**
- 7:15 – 8:15 AM | NATC Update
- 8:30 – 10:00 AM | Choose Your Workshop #8
- 10:15 – 11:45 AM | Choose Your Workshop #9
- 11:45 AM – 1:15 PM | Lunch Break (*On Your Own*)
- 1:15 – 2:15 PM | Choose Your Workshop #10
- 2:30 – 3:30 PM | Choose Your Workshop #11
- 3:45 – 5:00 PM | Closing Plenary



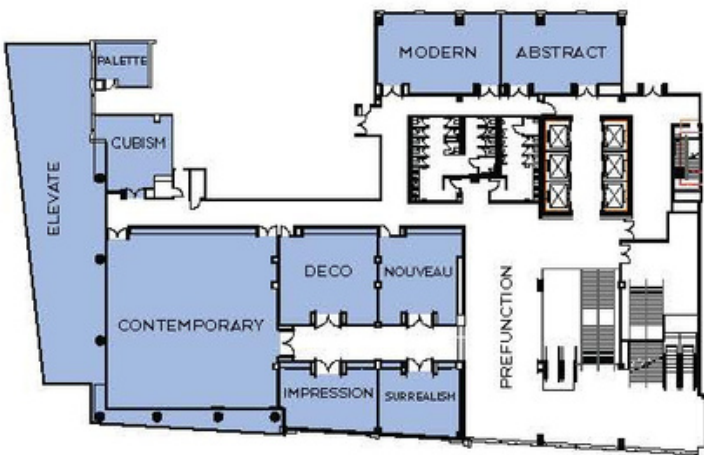
**SCAN FOR FULL
SCHEDULE**

OMNI BOSTON HOTEL AT THE SEAPORT MEETING SPACE

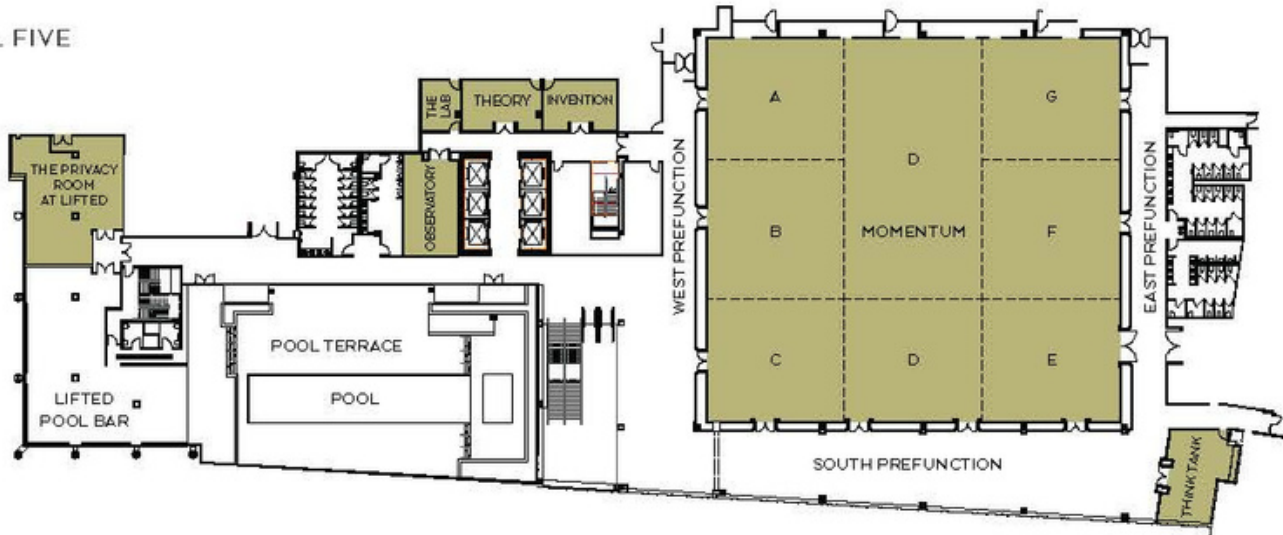
LEVEL TWO



LEVEL THREE



LEVEL FIVE



PLENARY SESSION SPEAKERS

DAY 1

Monday, August 28 | 8:30 – 10:15 AM



MASSACHUSETTS STATE POLICE HONOR GUARD

The presentation of the colors ceremony will be conducted by the Massachusetts State Police (MSP) Honor Guard. Trooper Kate Mungovan and Trooper Cynthia Pham, both assigned to the State Police Detective Unit at the Disabled Persons Protection Commission (DPPC), are members of the MSP Honor Guard. Trooper Pham will also be delivering the National Anthem.



HONORABLE JAMES T. BRETT

James T. Brett is the President and Chief Executive Officer of The New England Council, the nation's oldest regional business association. Mr. Brett was appointed to this position by the Council's Board of Directors in October 1996.



ATTORNEY GENERAL ANDREA JOY CAMPBELL

Andrea Joy Campbell is the 45th Attorney General of the Commonwealth of Massachusetts. She pledges to build economic prosperity and stability for all residents, prioritize the mental health and well-being of children, and stop cycles of incarceration.



BILL BENSON & BOB BLANCATO

Join NAPSA's National Policy Advisor Bill Benson and Elder Justice Coalition's National Coordinator Bob Blancato for a lively conversation on what's happening at the national level to support older adults, people with disabilities, and Adult Protective Services. Bill and Bob will reflect on the past year and try to predict the future. Come for the update and leave ready to advocate!

NAPSA COMMITTEE MEETINGS

DAY 1

Monday, August 28 | 4:30 – 5:30 PM

Attend a NAPSA Committee meeting to learn more about how you can help move APS forward! Whether you are a long-time NAPSA Member or new to the field, your involvement is welcome! JOIN US!

ALL Committee Meeting Rooms are on the 3rd Floor

| MEETING ROOM | NAPSA COMMITTEE |
|---------------|--|
| Abstract | DEI Committee Help develop, implement and promote diversity, equity, and inclusion in all levels of APS work. |
| Impressionism | Development Committee Help increase awareness of NAPSA and raise funds to help advance NAPSA's mission and help move APS forward. |
| Surrealism | Education Committee Help ensure APS and Allied Professionals can access cutting edge information, first class training, and retrain invaluable skills. |
| Modern | Ethics Committee Help ensure ethical standards at every level of the profession. |
| Nouveau | Membership Committee Help expand NAPSA's reach and ensure our members' needs are being met. |
| Deco | Public Policy Help advocate for policies and funding affecting APS, Allied Professionals, and the populations we serve. |

REGIONAL MEET-N-GREETs

DAY 2

Tuesday, August 29 | 7:15 – 8:15 AM

Your region and meeting location is printed on your name badge and in the event app. JOIN US!

NAPSA REGION

MEETING ROOM

| | |
|-----------------|------------|
| Central Region | Ensemble C |
| Mountain Region | Ensemble A |
| Northeast 1 | Ballroom |
| Northeast 2 | Audition |
| SouthEast | Ensemble B |
| SouthWest | Encore |
| West 1 & West 2 | Marquee |

JOIN WITH APS & ALLIED PROFESSIONALS TO HELP MOVE APS FORWARD!



NAPSA REGIONS

| | | | | | | | |
|--|--|--|--|--|---|--|--|
| West I: CA, Guam, HI, OR, WA, | West II: AK, AZ, ID, NV, UT | Mountain: CO, KS, MT, NE, ND, SD, WY | Southwest: TX, AR, LA, NM, OK | Central: IL, IA, MI, MN, MO, OH, WI | Southeast: AL, FL, GA, KY, MS, NC, SC, TN, VA, WV | Northeast II: DE, D.C., MD, NJ, NY, PA, PR, USVI | Northeast I: CT, ME, MA, NH, RI, VT |
|--|--|--|--|--|---|--|--|

PLENARY SESSION SPEAKERS

DAY 2

Tuesday, August 29 | 11:30 AM – 1:15 PM



SECRETARY ELIZABETH CHEN, PHD, MBA, MPH

Elizabeth Chen, Secretary of the Massachusetts Executive Office of Elder Affairs, will discuss the innovative strides Massachusetts has taken to protect older adults aged 60+. Massachusetts was a national leader in adopting interactive training that strengthens Protective Service workers' ability to assess a consumers' decisional capacity. Secretary Chen will discuss the dangers of isolation and highlight the lifesaving work of Protective Service workers.



CHIEF JUSTICE JOHN D. CASEY

The Honorable John D. Casey is the Chief Justice of the Massachusetts Probate and Family Court Department. Previously, he was an Associate Justice and then First Justice of the Norfolk Division of the Massachusetts Probate and Family Court and was also an Associate Justice of the Essex Division of the Massachusetts Probate and Family Court.



JOE SNYDER

Joe Snyder, NAPSA Public Policy Committee Chair and NAPSA Awards Chair.



STU MADDUX AND JOSEPH APPLEBAUM

Filmmakers Stu Maddux and Joseph Applebaum will discuss their current project, Heroes of Adult Protection ("HOAP"). HOAP will portray the struggles and triumphs of the APS system nationwide, as exemplified by compelling stories of the glaring cracks in the system—and how the victims, their families, and APS professionals used these circumstances to act as agents of change.

NATC UPDATE

DAY 3

Wednesday, August 30 | 7:15 – 8:15 AM

NATIONAL ADULT PROTECTIVE SERVICE TRAINING CENTER (NATC) UPDATE

Ensemble Ballroom – Level 2

Join the National Adult Protective Services Training Center (NATC) to learn about the work being done to support education of APS throughout the United States. The NATC team and their partners will discuss the successful launch of the LMS, new courses that have been developed and are being developed, and research on recruitment and retention. APS trainers and administrators will have an opportunity to provide feedback on how the NATC can support them in providing quality education to their APS teams.

PLENARY SESSION

DAY 3

Wednesday, August 30 | 3:45 – 5:00 PM

Local Solutions to our National Problems: Heroes of Adult Protection (HOAP) Examines How Three Unique Cases Highlighted Fissures in the Existing APS System and Led to Innovative Solutions

Adult protective services (APS) are not a monolith—in which a single APS agency in any state or county can meet the needs of all those that it is charged to protect. Rather, it is a collection of fractured and often siloed entities, who may be unaware that they are serving the same individual with a shared goal. Filmmakers Stu Maddux and Joseph Applebaum will discuss their current project, Heroes of Adult Protection (“HOAP”). HOAP will portray the struggles and triumphs of the APS system nationwide, as exemplified by compelling stories of the glaring cracks in the system—and how the victims, their families, and APS professionals used these circumstances to act as agents of change.

Specifically, the presentation will discuss three Massachusetts based cases which led to the formation of new APS models and programs designed to address shortfalls in protections. Please join us to learn about the great changes that started from small conversations and discover how you might use the lessons learned to serve as a catalyst in your state to address the challenges you face.

PLENARY SESSION SPEAKERS

DAY 3

Wednesday, August 30 | 3:45 – 5:00 PM



ELIZABETH D. SCHEIBEL

Elizabeth D. Scheibel is the retired Northwestern District Attorney of Massachusetts. A 30 year career prosecutor, she served for 18 years as district attorney and was the first woman district attorney in the Commonwealth of Massachusetts. As district attorney, Ms. Scheibel emphasized community education and outreach, particularly in the areas of child sexual assault, elder abuse, domestic violence and crimes against persons with a disability.



DISTRICT ATTORNEY ANTHONY D. GULLUNI

District Attorney Anthony D. Gulluni was sworn into office as Hampden District Attorney in January 2015, and is currently serving his third four-year term. While in office, District Attorney Gulluni has promoted his vision of safer communities by innovative programs with significant investment in community building and outreach to at-risk and vulnerable populations, crime prevention and education.



JANE F. RYDER

Jane F. Ryder has led the Department of Developmental Services (DDS) as Commissioner since February 2018. Jane knows DDS both as Commissioner and as a family member, as her brother Mark receives DDS services. As Commissioner, Jane has led reforms to streamline and rationalize the Adult Long-Term Residential service model and launched the Technology Forward initiative.



CHERYL RYAN CHAN

Cheryl Ryan Chan is a professional public speaker, trainer and facilitator. Cheryl is Mom to Nicky, a young man impacted by profound autism and intellectual disabilities. Cheryl's son is the name behind Nicky's Law/Dana's Law, which established an abuser registry to protect people with disabilities in Massachusetts. The bill was signed into law in 2020.

PLENARY SESSION SPEAKERS

DAY 3

Wednesday, August 30 | 3:45 – 5:00 PM



BREE CUNNINGHAM

Bree Cunningham is a dedicated public servant who has devoted her career to ensuring the safety and wellbeing of vulnerable individuals. Currently serving as the Director of Protective Services for the Executive Office of Elder Affairs in Massachusetts, Bree oversees the Protective Program that is committed to serving individuals aged 60 and older within the state.



PAUL JOYCE

Paul Joyce is a Parent Advocate who got involved in adult protection shortly after discovering that his stepson Dana had been abused in his group home. Paul was one of the original stakeholders who helped spearhead the creation of the Abuser Register in Massachusetts called Nicky's Law/Dana's Law. Paul proudly sits on the Advisory Council for the Disabled Persons Protection Commission (DPPC) and continues to advocate for those in need.



STU MADDUX

Stu Maddux is an award-winning producer and director of non-fiction media with international credits including PBS, Showtime and BBC. His work has been featured in The New York Times, The Atlantic, VICE, and NPR's Morning Edition. His honors include seven Emmy Awards as well as awards from film festivals worldwide.



NANCY A. ALTERIO

Nancy A. Alterio serves as the Executive Director of the Massachusetts Disabled Persons Protection Commission (DPPC). Before her employment at DPPC, Nancy spent over fifteen years in the private, not for profit sector assisting persons with disabilities in meeting their vocational, medical, financial, social and housing needs.

PLENARY SESSION SPEAKERS

DAY 3

Wednesday, August 30 | 3:45 – 5:00 PM



KAREN ANDERSON

Karen Anderson is an award-winning journalist and a member of WCVB's 5 Investigates. Since joining the station's investigative unit in 2014, she has broken numerous high-profile stories and has exposed some of the largest issues facing communities across the state.



JOSEPH APPLEBAUM

Joseph Applebaum is a television broadcast producer and documentary filmmaker with over 30 years of experience in the national entertainment industry covering all formats of non-fiction media.

CONGRATULATION TO OUR 2023 AWARD WINNERS



PRESIDENT'S AWARD - ESPERANZA LUCERO

Esperanza has demonstrated superior leadership skills and innovative thinking in leading the state of New Mexico as the Deputy Director of Adult Protective Services. Esperanza has developed a management development program that has strengthened leadership at all levels and created a cohesive and effective work environment. Esperanza has received national attention and recognition from NAPSAs for her innovative APS prevention, intervention, and harm reduction model.



NAPSA COLLABORATION AWARD - JENNIFER OAKES

Jennifer is being recognized for her leadership role in the unique collaboration between Carilion Clinic and Adult Protective Services of Roanoke, Virginia. Collaboration between health systems and APS are becoming more common but this partnership serving the rural Appalachian community is very special as it brings together numerous partners to deliver high quality services to an underserved region. Jennifer's passion, leadership qualities and commitment are critical in ensuring current and future success without supplemental government funding.



ROSALIE WOLF AWARD - GEORGIA ANETZBERGER

Georgia Anetzberger is being honored for her many years of dedicated research into the field of elder abuse. Georgia has conducted and participated in important and influential research on elder abuse for numerous years. Georgia has also mentored countless other researchers in elder abuse research. Georgia has led various organizations including the National Committee for the Prevention of Elder Abuse and served as founding member and co-chair of the State of Ohio Attorney General Commission on Elder Abuse Research.



SPIRIT OF NAPSA AWARD - JEFFREY LIMBAUGH

Jeffrey Limbaugh exemplifies the Spirit of NAPSAs Award through his compassion, commitment and service to his community. Jeffrey demonstrates an advanced skill set whether working with health care systems, financial institutions, or law enforcement at the local or state level. Jeffrey has earned respect throughout his organization and the community that he serves and is an asset to the APS program.



JOANNE OTTO DISTINGUISHED SERVICE AWARD - JAMIE SAVIANO

Jamie is being recognized for her stellar contributions for over 20 years in APS. In addition to her many contributions as an APS supervisor, Jamie serves as the liaison to the Crisis Intervention Team, the District Attorney's Office, and the Attorney General's Office. Jamie also oversees the Money Management program and serves on an MDT for the city of Worcester. Jamie is a leader in solving financial exploitation cases and was a member of a state panel of experts working to investigate these complex cases.



What is NAPSA?

The National Adult Protective Services Association (NAPSA) is a national non-profit 501 (c) (3) organization with members in all fifty states, DC, and the territories. Formed in 1989, the goal of NAPSA is to provide Adult Protective Services (APS) programs a forum for sharing information, solving problems, and improving the quality of services for older adults and people with disabilities who are victims of abuse, neglect, self-neglect, or financial exploitation.

To fulfill its mission, NAPSA:

- Provides webinars, briefs, and networking opportunities to members to remain up to date on promising practices, emerging innovations, and advocacy opportunities across the country and in the territories.
- Partners with diverse organizations from law enforcement to financial institutions to provide a cohesive network of research, practice, and policy to meet the diverse needs of the ever-changing population of vulnerable adults.
- Hosts the first federally funded National Adult Protective Services Training Center providing foundational e-learning courses at no cost to APS nationwide.
- Hosts an annual conference and a national summit on financial exploitation featuring nationally known and respected professionals who share their expertise on innovative issues applicable to APS practice and other disciplines. Hosts an annual World Elder Abuse Awareness Day event focused on financial exploitation.
- Serves as the national voice for APS and works to increase national awareness of older adults and persons with disabilities experiencing maltreatment through education, advocacy, and congressional testimony. Through NAPSA's advocacy APS received the first federal funding directly for APS operations in 2021.

Mission Statement

The National Adult Protective Services Association's mission is to strengthen Adult Protective Services programs in order to improve the safety and independence of older persons and adults with disabilities who are victims of abuse, neglect, self-neglect, or financial exploitation.

What is Adult Protective Services?

Adult Protective Services (APS) is a social services program provided by state and local governments nationwide serving older adults and adults with disabilities who are victims of abuse, neglect, self-neglect, and exploitation. APS workers frequently serve as first responders in cases of abuse, neglect or exploitation, working closely with a wide variety of allied professionals such as physicians, nurses, paramedics, firefighters and law enforcement officers.

How APS Helps

Most older adults and adults with disabilities live independently without assistance, however, some face abuse or neglect by others and need trained professionals to support them. Others may simply be struggling with routine activities and benefit from in-home support services to maintain their health and independence. APS helps by investigating reports, assessing each individual's unique strengths and needs, then developing a service plan to maintain their safety, health, and independence to the fullest extent possible.

National Adult Protective Services Association
1612 K Street NW #200, Washington, DC 20006
info@napsa-now.org | 202-370-6292
www.napsa-now.org



NAPSA is continually seeking members who would like to get more involved in the organization by joining one or more of NAPSA's standing committees that serve the Board of Directors.

Whether you are a long-time member of NAPSA or have just recently joined, your involvement is welcome and appreciated. As a new NAPSA member, you can offer new ideas and perspectives that are beneficial in assisting with NAPSA's growth. Tenured members bring their experience and knowledge which help further NAPSA's success. A brief synopsis of the goals of each Committee and activities is below.

DEVELOPMENT

The Development Committee advances NAPSA's mission and strategic goals related to marketing and communications; promotes the quality and consistency of NAPSA's internal and external branding and messaging; and raises funds to support and enhance NAPSA. In carrying out its responsibilities, the Development Committee: Identifies potential sources of funding for NAPSA; Cultivates relationships with potential and current funders; Solicits sponsorships for the conference and the EFE summit; and recommends new fundraising strategies to the board.

DIVERSITY, EQUITY, AND INCLUSION

NAPSA's Diversity, Equity, and Inclusion, Committee is committed to and focuses on providing guidance and supporting APS programs to develop, implement and promote diversity, equity, and inclusion and all levels of APS work.

EDUCATION

The NAPSA Education Committee serves to emphasize the development of increased skills, knowledge, and abilities of APS professionals by developing and disseminating training materials for APS and allied professionals. Some of the accomplishments of the Committee include working with ACL to utilize the NAPSA APS Program Standards as a building block for developing a national standard; converting all the NAPSA Modules from on-line into classroom instruction; and developing a national APS training survey.

ETHICS

The NAPSA Ethics Committee serves to support APS professionals to work in ways that meet the ethical standards of the profession. The committee works to provide information and guidance to the APS network about how to practically implement ethical standards at every level of practice.

MEMBERSHIP

The goals of the Membership Committee are to expand NAPSA membership, identify unaddressed needs of current members and increase involvement with NAPSA by developing an inclusive volunteer recruitment, training, support, and recognition program. Some of the projects the Committee has worked on include the development of a welcome video for new members and a volunteer and staff recognition program. New ideas and perspectives for increasing and maintaining membership are always welcome!

PUBLIC POLICY

The Public Policy Committee advocates on issues and legislation affecting the abuse, neglect, and exploitation of vulnerable adults and other related issues germane to adult protective services programs across the country and in the territories. Most of the committee's energy has recently been focused on the renewal of the Elder Justice Act (EJA) and the protection of the Social Service Block Grant (SSBG).

NAPSA RESEARCH TO PRACTICE INTEREST GROUP

The NAPSA Research to Practice Interest Group is a unique effort to encourage the linkage between research and practice in the field of elder and vulnerable adult abuse. The committee welcomes both practitioners and researchers.

Interested in participating, and you are a NAPSA member? Email: info@napsa-now.org and let us know which committee(s) you are interested in joining.

Not a NAPSA member? Visit us at www.napsa-now.org/join to join!

GET CONNECTED!

Membership at the National Adult Protective Services Association



**NATIONAL ADULT PROTECTIVE
SERVICES ASSOCIATION**

The National Adult Protective Services Association (NAPSA) is a national non-profit 501(c)(3) organization with members in all fifty states. Formed in 1989, the goal of NAPSA is to provide Adult Protective Services (APS) programs a forum for sharing information, solving problems, and improving the quality of services for victims of elder and vulnerable adult mistreatment. Its mission is to strengthen the capacity of APS at the national, state, and local levels, to effectively and efficiently recognize, report, and respond to the needs of elders and adults with disabilities who are the victims of abuse, neglect, or exploitation, and to prevent such abuse whenever possible.



Membership Benefits

Networking Opportunities

Cross-training

Legislative Updates

Best practices & latest research

Join Now!

www.napsa-now.org



Members Include

APS

Law enforcement

Medical Professionals

Students

Other professionals in the aging & disabilities
networks

ON YOUR OWN TIME

RED SOX V. ASTROS

Tuesday, August 29 | 7:10 PM



Join NAPSA members for a night of fun at Fenway Park as we watch the Boston Red Sox take on the Houston Astros at 7:10pm. (Prior ticket purchase required.)



Transportation to/from the game is not provided. Scan the QR code to the right for details on getting to Fenway.

VISITORS GUIDE, DIRECTION AND CALENDAR LINKS

Visit the virtual Visitor's Guidebook that include all happenings in Boston:



Walking and MBTA transit directions for getting around the city:



Calendar for August happenings, please see this link on our website:





14th Annual Financial Exploitation Summit - August 31, 2023

| | |
|---|---------------------|
| Breakfast | 7:30-8:30 AM |
| Welcome and Introductions Betty F. Malks, Financial Exploitation Advisory Board Chair, Summit Chair | 8:30 AM |
| Keynote Deb Whitman, EVP & Chief Public Policy Officer, AARP with Jilene Gunther - Director, BankSafe, AARP | 8:45 AM |
| New Initiatives at NAPSAs/FEAB HelpVul: Marin Gibson, SIFMA, Managing Director & Associate General Counsel for State Government Affairs Legislation: Model Act for Financial Records to APS - Liz Loewy, HelpVul & COO, EverSafe | 9:15 AM |
| All in This Together: Adult Protective Services and Financial Institutions' Efforts to Combat Elder Financial Exploitation Overview of FEAB white paper released June 2, 2023 | 9:45 AM |
| Break | 10:00 AM |
| All in This Together: Adult Protective Services and Financial Institutions' Efforts to Combat Elder Financial Exploitation Breakout groups and discussions regarding recommendations | 10:15 AM |
| Conclusory Remarks: Ron Long - Principal, Long Life Consultant, 32 years Financial Services including over 12 years with elder financial focus | 11:30 AM |
| Barbara McGinity Service Award Betty F. Malks | 12:00 PM |
| Summit Close | 12:15 PM |