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LEADERSHIP

As we reflect on 2022, we remain incredibly proud of the APS field across the country and in the territories. APS has historically done their important work with a patchwork of funding, however the horrific pandemic caused the field to receive funding in the form of CRRSA and ARPA funds through the Administration of Community Living. A great deal of impactful and innovative work has been completed using these funds. The Elder Justice Coordinating Council met on November 15, 2022 and invited APS to highlight this work including the analysis of the APS ARPA Operational Plans. We at NAPSA continue to advocate for increased funding as the complexity of cases and the number of APS reports continue to rise.

NAPSA’s 2022 accomplishments are highlighted in this Year in Review and we hope you enjoy reviewing them because we all did it together! We couldn’t have done it without membership support, the work of our Committees, the Advisory Boards and the Regional Representatives. We would be remiss in not noting the loss of our founder and first Executive Director, Joanne Otto. We believe she would be thrilled with the National APS Training Center’s growth and the first appropriated funding to APS in late December 2022.

As we begin 2023, we are energized and excited to continue supporting APS across the country and in the territories. We wish you all a very happy and healthy year!

JENNIFER SPOERI
Executive Director

E. SHAREE RINES
President
NAPSA launched the National Adult Protective Services Training Center, or NATC, in 2022. The NATC is a project administered by NAPSA and funded by the Administration for Community Living (ACL). The NATC is the first of its kind, providing free APS training for APS professionals throughout the United States. By the close of 2022, over 1300 users had signed up for the NATC and taken over 3800 courses. NAPSA’s goal through the NATC is to support APS professionals in all states and territories and help move the field forward through education.
To raise awareness of the growing number of people with disabilities being served by APS, NAPSA partnered with The Wisconsin Board for People with Developmental Disabilities, The Arc’s National Center on Criminal Justice and Disability and The Board Resource Center to hold a groundbreaking webinar series, “Disability Inclusion in APS: Past, Present, and Future.”

More than 1,700 attendees participated in one or more of this four-part webinar series highlighting the evolution of the APS system and the intersection of older adults and people with disabilities. The webinars were a rare opportunity to hear experts discuss how we can take our system from where it began into a united future that recognizes and protects both older adults and people with disabilities.

An overlooked population. Most state APS statutes include people with disabilities 18 years of age and older. Each year, these reports amount to approximately 25% of all APS reports.
NAPSA members identified the need for a public awareness campaign to increase understanding and awareness of APS. With the help of a marketing and communications firm (Marcomm, Inc.), NAPSA and ten states identified important shared tenets and created customizable marketing materials.

**AN UNPRECEDENTED COLLABORATION HIGHLIGHTING:**

- The value of social justice and role of APS
- The rights of the APS client
- The NAPSA code of ethics
- How to report a case of suspected abuse
2022 NATIONAL APS PUBLIC AWARENESS CAMPAIGN

- 6 resource sheets
- 3 videos (80, 30 and 15 seconds long)
- 1 Community Engagement Plan
- Other region-specific assets

Click above to watch our campaign video.

THANK YOU!

NAPSA would like to thank Marcomm Inc. and the following states for the time, talent and treasures they contributed on this ground breaking project:

- CALIFORNIA
- CONNECTICUT
- HENNEPIN COUNTY, MINNESOTA
- MISSOURI
- MONTANA
- NEW JERSEY
- NEW YORK
- SOUTH CAROLINA
- UTAH
- WASHINGTON

BRING THESE RESOURCES TO YOUR REGION!

For more Information contact info@napsa-now.org
APS and the Veterans Administration (VA) joined forces to create a new webinar series aimed at increasing the understanding and communication between APS professionals and VA staff.

NAPSA looks forward to future collaborations with the Veterans Administration and other agencies serving mutual clients!

VA WEBINARS:
- VA 101
- VA Eligibility
- How to Successfully Collaborate with VA Social Workers

NAPSA WEBINARS:
- APS 101
- Benefits of Multidisciplinary Teams
- Assessing Capacity in APS Cases
WE LAUNCHED A NEW WEBSITE!

Our newly launched website is faster, multi device friendly, image rich, and easy to use! The blog contains the most up to date information regarding research, webinars, etc. It includes a new “member’s only” section, which will be featured and enhanced over time.

Check It Out!
A HUGE SUCCESS!

Michigan Department of Health & Human Services and the Prosecuting Attorney’s Association of Michigan hosted the 33rd annual NAPSA Conference – our largest conference yet!

After securing 2 overflow hotels in addition to the Amway Grand Plaza, more than 700 APS workers and allied professionals checked in to attend the conference.

Over 3 days, more than 100 workshops took place along with various receptions, countless networking activities and our 2022 Awards Luncheon.

Spirit of NAPSA Award in Honor of Jan Stiles: Michelle Kuiken

Joanne Otto

Distinguished Service Award: Andrew Capehart

NAPSA Collaboration Award: Paul Caccamise

President’s Award: Diane Dunning

Rosalie S. Wolf Award: Zach Gassoumis, PhD

PARTNERS & HOST:

Michigan Department of Health & Human Services

Prosecuting Attorney's Association of Michigan
THANK YOU TO OUR 2022 PREMIER SPONSOR:

THANK YOU TO THE FOLLOWING COMPANIES FOR EXHIBITING:

- EverSafe & HelpVul
- Institute on Protective Services at Temple University Harrisburg
- National Guardianship Association
- Office for Older Americans – Consumer Financial Protection Bureau
- Purdue University Center on Aging and the Life Course
- Women’s Institute for a Secure Retirement (WISER)
World Elder Abuse Awareness Day (WEAAD) was created in 2006 and held at the United Nations. To mark the 10th anniversary of WEAAD, NAPSA was asked to convene the WEAAD Global Summit and bring together international policy makers, APS workers, advocates, financial service institutions, media, social services organizations, and individuals from all over the world to address this growing global issue. Since 2016, NAPSA has been honored to host this annual event and in 2022 almost 1,000 viewers from the United States, Canada, South Korea, Brazil and Gambia joined us for The World Elder Awareness Day Seventh Global Summit live via webcast.
Welcome & Opening Remarks
Betty F. Malks, WEAAD Chairperson
Lori J. Schock, Director Office of Investor Education and Advocacy, U.S. Securities and Exchange Commission

A Letter from Governor General of Canada, Mary Simon

KEYNOTE ADDRESS: Elder Abuse Interventions: It’s Time to Address the Elephant in the Room
Dr. Karl Pillemer, Hazel E. Reed Professor of Human Development; Professor of Gerontology in Medicine, Weill Cornell Medicine; Director, Cornell Institute for Translational Research on Aging
Dr. David Burns, Canada Research Chair in Older Adult Mistreatment Prevention, Associate Professor, Associate Dean, Academic at University of Toronto Factor-Inwentash Faculty of Social Work; Affiliate Scientist, Rotman Research Institute

WEAAD: A New Roadmap
Dr. Elizabeth Podnieks, Founder & Creator of World Elder Abuse Awareness Day (WEAAD); Professor Emerita Ryerson University Toronto; Founder, International Network for the Prevention of Elder Abuse (INPEA); Founder, Canadian Network for the Prevention of Elder Abuse (CNPEA)

Curbing Senior Exploitation through Community Engagement
Darius Kinglsey, Head of Business Practices, JPMorgan Chase & Co
Amy Nofziger, Director of Fraud Victim Support, AARP
Samuel Kunjukunju, Senior Director, Bank Community Engagement, American Bankers Association

Pitch and Payment: Cryptocurrency in Scams
Jackie Blaesl–Freed, Assistant Director, U.S. Department of Justice Consumer Protection Branch

Financial Presentation of Alzheimer’s Disease and Related Dementias
Lauren Nicholas, PhD, MPP, Associate Professor, Department of Health Systems, Management & Policy, University of Colorado School of Health

All in it Together: Banks and APS Combatting Elder Financial Exploitation
Joe Snyder, Elder Justice Consultant; Board Member, NAPSA & FEAB
Samuel Kunjukunju, Senior Director, Bank Community Engagement, American Bankers Association
Welcome and Introductions
Betty F. Malks
Financial Exploitation Advisory Board Chair, EFE Summit Chair

Santa Clara County FAST Immediate Response Team
Matthew Breaux
Social Services Program Manager/Law Enforcement Liaison
Joseph Burdick
Investigator DA’s Office
Deirdre Dougherty
Adult Protective Services Supervisor
Cherie Bourlard
Deputy DA
Andrea Ponce
Deputy Public Guardian Conservator
Sokha Thach
Estate Administrator

Romance Scams: Response, Intervention, and Prevention
Christine Kieffer
FINRA Foundation
Jacqueline Blaezi-Freed
Department of Justice Consumer Protection Branch
Rebecca Keithley
Federal Bureau of Investigation Economic Crimes Unit
Julia McGlamary
Montgomery County Department of Health & Human Services
Amy Nofziger
AARP Fraud Watch Network

Anatomy of a Financial Exploitation Investigation
Lisa Bleier
SIFMA
Judith Kozlowski
JD, Elder Justice Advocate
Chris Burnaw
SafeSeniors Coordinator
AgeWell Services of West Michigan

Protecting Senior and Vulnerable Investors: National Tools and Resources
Kyle Innes
FINRA
Jim Wrona
Vice President and Associate General Counsel
FINRA
Liz Yoka
Manager, Vulnerable Adults and Seniors Team
FINRA

Joe Snyder received a Special Recognition Award for his work surrounding APS work in financial exploitation

THANK YOU SPONSORS:
COMMITTEE CHAIRS
Carol Dayton, Research to Practice Interest Group
Cynthia Farrell, Development, Vacant, Diversity, Equity, and Inclusion
Betty Mals, Financial Exploitation Advisory Board
Paul Needham, Education
Angela Rosato, Regional Representative Advisory Board
Katina Simmons, Membership
Joe Snyder, Public Policy
Pamela Teaster, Ethics

AT-LARGE BOARD MEMBERS
Christopher Dubble, NATC Director Training in APS
Mariah C. Freark, Adult Protection & Justice
Iris Freeman, Elder Justice
Paul Greenwood, Criminal Justice
Marian Liu, Elder Justice

OFFICERS
Sharee Rines, President
Michael Hagenlock, Past President
Akiles Ceron, Secretary
Michelle Gayette, Incoming President
Alexandria Brown, Treasurer

BOARD OF DIRECTORS
Executive Director: Jennifer Spoeri
Assistant Director: Julie Murawski
NATC Director: Chris Dubble
Instructional Designer: Katie Wilson
Bill Benson: National Policy Advisor
Kendra Kuehn: Policy Analyst

REGIONAL REPRESENTATIVE
ADVISORY BOARD

NE I
Rachel Lakin (NH)
Nancy Alterio (MA)

NE II
Alan Lawitz (NY)
Sheila Jones (DC)
Mario Wawrzusin (MD)

Southeast
Cathy Bahadur (GA)
Renee Bouchillon (TN)

Central
Carmen Castaneda (MN)
Heidi Turner-Stone (OH)

Mountain
Cassie Lindquist (SD)
Chrisy Khatib (KS)

Southwest
Cathy Wood (OK)
Sharon Jackson (LA)

West 1
Angela Rosato (CA)
Cornelius Patrick (HI)

West II
Sandra Jenkins (AK)
Robin Tejada (NV)
2022 FINANCIAL OVERVIEW

REVENUE

- Membership Dues
- Donations & Sponsorships
- Fee Income (Certificate, Registrations, Pub Awareness Campaign)
- Government Grants
- Non-Government Grants
- Misc

$1,130,349

$1,764,591

EXPENSES

- Staff Salaries
- Staff Fringe
- Subcontractors
- Special Events
- Marketing & Media
- Membership
- Travel & Meetings
- General & Administrative

$947,736

$1,839,473

These are projected, unaudited financials.

THANK YOU!

THE FOLLOWING GENEROUS DONORS SUPPORTED NAPSA IN 2022

- Anonymous
- Robert Anderson
- Catherine Armstrong
- ★ Kevin Bigelow ★
- ★ Lori Delagrammatikas ★
- Patricia Eberly
- Marta Fontaine
- Iris Freeman
- ★ Zachary Gassoumis ★
- Michael Hagenlock
- Alice Hayes
- V. Wensley Koch
- John Migliaccio
- Julie Murawski
- Todd R Ogiba
- David Redlinger
- Michael Skoler
- ★ Joseph Snyder ★
- ★ Kathleen Quinn ★
- Mary Twomey
- Christopher Veiga
- E. Sharee Rines

★ Denotes Major Contributors
A significant step occurred in December 2022 when APS was included in the final federal fiscal year 2023 omnibus bill passed by Congress. This means state and territory APS programs will receive $15 million in Adult Protective Services Formula Grants.

NAPSA commits to continuing its work in the 118th Congress advocating for adequate appropriations for APS and for the reauthorization of the Elder Justice Act. We will continue to promote recognition that APS serves older adults and persons with disabilities in states and funding that will ensure justice for this population.
SAVE THE DATE
2023 NAPSA CONFERENCE
AUG. 28-30
Omni Boston Hotel at the Seaport

Elder Financial Exploitation Summit
AUG. 31st 2023