



National Adult Protective Services Association

2022

YEAR IN REVIEW

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Letter from NAPSA's **LEADERSHIP**



JENNIFER SPOERI
Executive Director



E. SHAREE RINES
President

As we reflect on 2022, we remain incredibly proud of the APS field across the country and in the territories. APS has historically done their important work with a patchwork of funding, however the horrific pandemic caused the field to receive funding in the form of CRRSA and ARPA funds through the Administration of Community Living. A great deal of impactful and innovative work has been completed using these funds. The Elder Justice Coordinating Council met on November 15, 2022 and invited APS to highlight this work including the analysis of the APS ARPA Operational Plans. We at NAPSA continue to advocate for increased funding as the complexity of cases and the number of APS reports continue to rise.

NAPSA's 2022 accomplishments are highlighted in this Year in Review and we hope you enjoy reviewing them because we all did it together! We couldn't have done it without membership support, the work of our Committees, the Advisory Boards and the Regional Representatives. We would be remiss in not noting the loss of our founder and first Executive Director, Joanne Otto. We believe she would be thrilled with the National APS Training Center's growth and the first appropriated funding to APS in late December 2022.

As we begin 2023, we are energized and excited to continue supporting APS across the country and in the territories. We wish you all a very happy and healthy year!

E. Sharee Rines 

2022

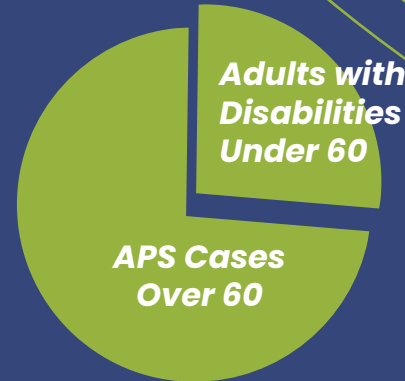
NATIONAL APS TRAINING CENTER LAUNCH

NAPSA launched the National Adult Protective Services Training Center, or NATC, in 2022. The NATC is a project administered by NAPSA and funded by the Administration for Community Living (ACL). The NATC is the first of its kind, providing free APS training for APS professionals throughout the United States. By the close of 2022, over 1300 users had signed up for the NATC and taken over 3800 courses. NAPSA's goal through the NATC is to support APS professionals in all states and territories and help move the field forward through education.



To raise awareness of the growing number of people with disabilities being served by APS, NAPSA partnered with The Wisconsin Board for People with Developmental Disabilities, The Arc's National Center on Criminal Justice and Disability and The Board Resource Center to hold a groundbreaking webinar series, "Disability Inclusion in APS: Past, Present, and Future."

More than 1,700 attendees participated in one or more of this four-part webinar series highlighting the evolution of the APS system and the intersection of older adults and people with disabilities. The webinars were a rare opportunity to hear experts discuss how we can take our system from where it began into a united future that recognizes and protects both older adults and people with disabilities.



An overlooked population.

Most state APS statutes include people with disabilities 18 years of age and older. Each year, these reports amount to approximately 25% of all APS reports.



APS WEBINAR SERIES

DISABILITY INCLUSION



NATIONAL APS PUBLIC AWARENESS CAMPAIGN

NAPSA members identified the need for a public awareness campaign to increase understanding and awareness of APS. With the help of a marketing and communications firm (Marcomm, Inc.), NAPSA and ten states identified important shared tenets and created customizable marketing materials.

AN UNPRECEDENTED COLLABORATION HIGHLIGHTING:

- **THE VALUE OF SOCIAL JUSTICE AND ROLE OF APS**
- **THE RIGHTS OF THE APS CLIENT**
- **THE NAPSA CODE OF ETHICS**
- **HOW TO REPORT A CASE OF SUSPECTED ABUSE**

2022 NATIONAL APS PUBLIC AWARENESS CAMPAIGN

- **6** resource sheets
- **3** videos (80, 30 and 15 seconds long)
- **1** Community Engagement Plan
- Other region-specific assets



Click above to watch our campaign video.

THANK YOU!

NAPSA would like to thank Marcomm Inc. and the following states for the time, talent and treasures they contributed on this ground breaking project:

- **CALIFORNIA**
- **CONNECTICUT**
- **HENNEPIN COUNTY, MINNESOTA**
- **MISSOURI**
- **MONTANA**
- **NEW JERSEY**
- **NEW YORK**
- **SOUTH CAROLINA**
- **UTAH**
- **WASHINGTON**

BRING THESE RESOURCES TO YOUR REGION!

For more Information contact
info@napsa-now.org



NEW WEBINAR SERIES

APS & VETERANS ADMINISTRATION

APS and the Veterans Administration (VA) joined forces to create a new webinar series aimed at increasing the understanding and communication between APS professionals and VA staff.

NAPSA looks forward to future collaborations with the Veterans Administration and other agencies serving mutual clients!

VA WEBINARS:

- VA 101
- VA Eligibility
- How to Successfully Collaborate with VA Social Workers

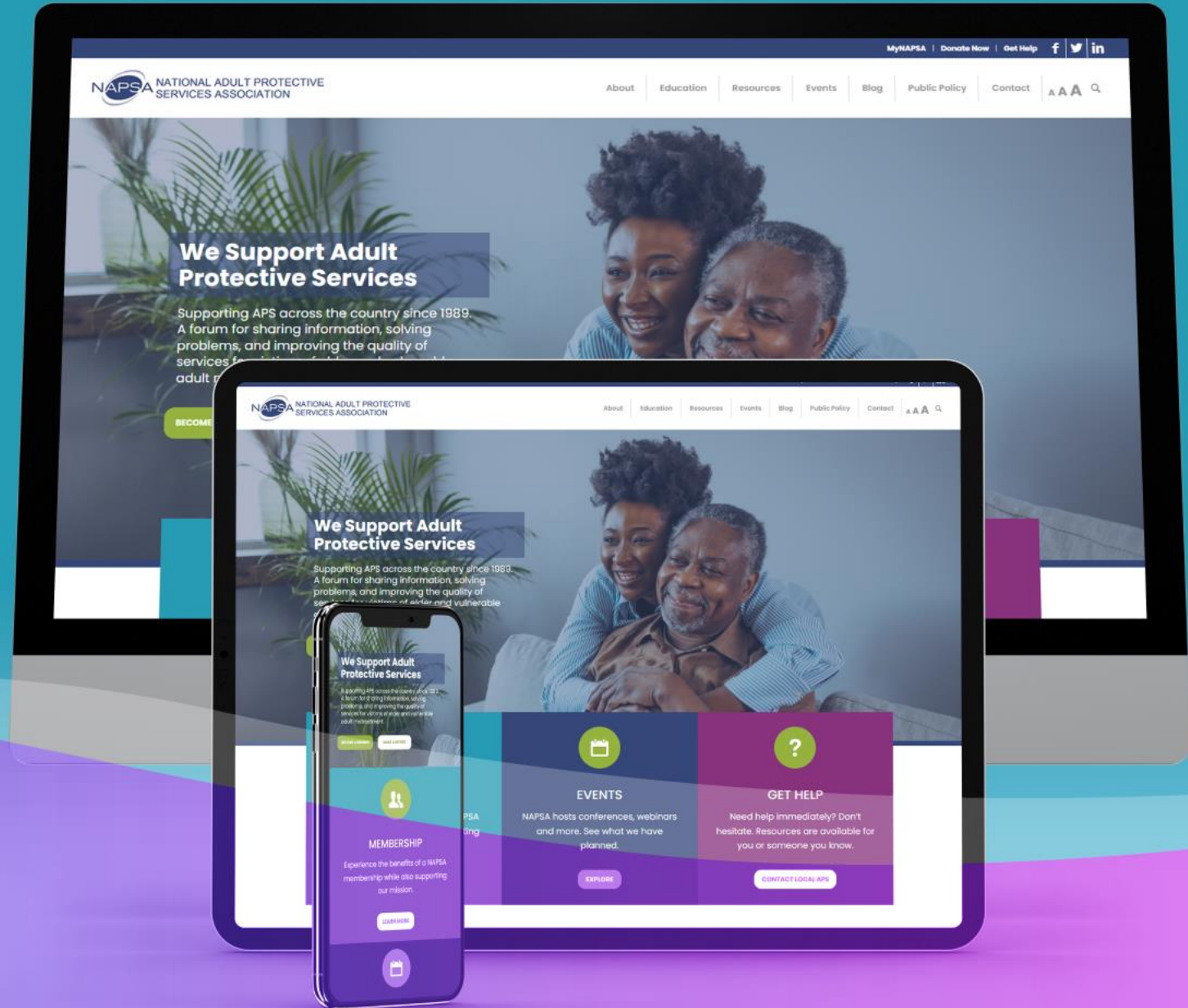
NAPSA WEBINARS:

- APS 101
- Benefits of Multidisciplinary Teams
- Assessing Capacity in APS Cases

WE LAUNCHED A NEW WEBSITE!

Our newly launched website is faster, multi device friendly, image rich, and easy to use! The blog contains the most up to date information regarding research, webinars, etc. It includes a new “member’s only” section, which will be featured and enhanced over time.

Check It Out!





2022 NAPSA CONFERENCE

A HUGE SUCCESS!

PARTNERS & HOST:



Michigan Department of Health & Human Services and the Prosecuting Attorney's Association of Michigan hosted the 33rd annual NAPSA Conference – our largest conference yet!

After securing 2 overflow hotels in addition to the Amway Grand Plaza, more than 700 APS workers and allied professionals checked in to attend the conference.

Over 3 days, more than 100 workshops took place along with various receptions, countless networking activities and our 2022 Awards Luncheon.

Congratulations to the 2022 Honorees:

**Spirit of NAPSA Award
in Honor of Jan Stiles:**
Michelle Kuiken

**Joanne Otto
Distinguished Service Award:**
Andrew Capehart

NAPSA Collaboration Award :
Paul Caccamise

President's Award :
Diane Dunning

Rosalie S. Wolf Award:
Zach Gassoumis, PhD

THANK YOU TO OUR 2022 PREMIER SPONSOR:



SILVER SPONSORS:



FraudFindr



MARCOMM



**THANK YOU TO THE
FOLLOWING COMPANIES
FOR EXHIBITING:**

- EverSafe & HelpVul
- Institute on Protective Services at Temple University Harrisburg
- National Guardianship Association
- Office for Older Americans – Consumer Financial Protection Bureau
- Purdue University Center on Aging and the Life Course
- Women's Institute for a Secure Retirement (WISER)



2022

WORLD ELDER ABUSE AWARENESS DAY



World Elder Abuse Awareness Day (WEAAD) was created in 2006 and held at the United Nations. To mark the 10th anniversary of WEAAD, NAPSA was asked to convene the WEAAD Global Summit and bring together international policy makers, APS workers, advocates, financial service institutions, media, social services organizations, and individuals from all over the world to address this growing global issue. Since 2016, NAPSA has been honored to host this annual event and in 2022 almost 1,000 viewers from the United States, Canada, South Korea, Brazil and Gambia joined us for The World Elder Awareness Day Seventh Global Summit live via webcast.

2022

WEAAD AGENDA

Welcome & Opening Remarks

Betty F. Malks, WEAAD Chairperson

Lori J. Schock, Director Office of Investor Education and Advocacy, U.S. Securities and Exchange Commission

A Letter from Governor General of Canada, Mary Simon

KEYNOTE ADDRESS: Elder Abuse Interventions: It's Time to Address the Elephant in the Room

Dr. Karl Pillemer, Hazel E. Reed Professor of Human Development; Professor of Gerontology in Medicine, Weill Cornell Medicine; Director, Cornell Institute for Translational Research on Aging

Dr. David Burnes, Canada Research Chair in Older Adult Mistreatment Prevention, Associate Professor, Associate Dean, Academic at University of Toronto Factor-Inwentash Faculty of Social Work; Affiliate Scientist, Rotman Research Institute

WEAAD: A New Roadmap

Dr. Elizabeth Podnieks, Founder & Creator of World Elder Abuse Awareness Day (WEAAD); Professor Emerita Ryerson University Toronto; Founder, International Network for the Prevention of Elder Abuse (INPEA); Founder, Canadian Network for the Prevention of Elder Abuse (CNPEA)

Curbing Senior Exploitation through Community Engagement

Darius Kinglsey, Head of Business Practices, JPMorgan Chase & Co

Amy Nofziger, Director of Fraud Victim Support, AARP

Samuel Kunjukunju, Senior Director, Bank Community Engagement, American Bankers Association

Pitch and Payment: Cryptocurrency in Scams

Jackie Blaes-Freed, Assistant Director, U.S. Department of Justice Consumer Protection Branch

Financial Presentation of Alzheimer's Disease and Related Dementias

Lauren Nicholas, PhD, MPP, Associate Professor, Department of Health Systems, Management & Policy, University of Colorado School of Health

All in it Together: Banks and APS Combatting Elder Financial Exploitation

Joe Snyder, Elder Justice Consultant; Board Member, NAPSA & FEAB

Samuel Kunjukunju, Senior Director, Bank Community Engagement, American Bankers Association

NATIONAL ELDER FINANCIAL EXPLOITATION SUMMIT

Welcome and Introductions

Betty F. Malks

Financial Exploitation Advisory Board
Chair, EFE Summit Chair

Santa Clara County FAST Immediate Response Team

Matthew Breaux

Social Services Program Manager/Law
Enforcement Liaison

Joseph Burdick

Investigator DA's Office

Deirdre Dougherty

Adult Protective Services Supervisor

Cherie Bourlard

Deputy DA

Andrea Ponce

Deputy Public Guardian Conservator

Sokha Thach

Estate Administrator

Romance Scams: Response, Intervention, and Prevention

Christine Kieffer

FINRA Foundation

Jacqueline Blaes-Freed

Department of Justice
Consumer Protection Branch

Rebecca Keithley

Federal Bureau of Investigation
Economic Crimes Unit

Julia McGlamary

Montgomery County Department of
Health & Human Services

Amy Nofziger

AARP Fraud Watch Network

Anatomy of a Financial Exploitation Investigation

Lisa Bleier

SIFMA

Judith Kozlowski

JD, Elder Justice Advocate

Chris Burnaw

SafeSeniors Coordinator
AgeWell Services of West Michigan

Protecting Senior and Vulnerable Investors: National Tools and Resources

Kyle Innes

FINRA

Jim Wrona

Vice President and
Associate General Counsel
FINRA

Liz Yoka

Manager, Vulnerable Adults
and Seniors Team
FINRA



Joe Snyder

received a Special
Recognition Award for his
work surrounding APS work
in financial exploitation

THANK YOU SPONSORS:



JPMORGAN CHASE & CO.



COMMITTEE CHAIRS

Carol Dayton, Research to Practice Interest Group

Cynthia Farrell, Development, Vacant, Diversity, Equity, and Inclusion

Betty Malks, Financial Exploitation Advisory Board

Paul Needham, Education

Angela Rosato, Regional Representative Advisory Board

Katina Simmons, Membership

Joe Snyder, Public Policy

Pamela Teaster, Ethics

AT-LARGE BOARD MEMBERS

Christopher Dubble, NATC Director Training in APS

Mariah C. Freark, Adult Protection & Justice

Iris Freeman, Elder Justice

Paul Greenwood, Criminal Justice

Marian Liu, Elder Justice



OFFICERS

Sharee Rines, President

Michael Hagenlock, Past President

Akiles Ceron, Secretary

Michelle Gayette, Incoming President

Alexandria Brown, Treasurer

BOARD OF DIRECTORS



NAPSA STAFF

Executive Director: Jennifer Spoeri
Assistant Director: Julie Murawski
NATC Director: Chris Dubble
Instructional Designer: Katie Wilson
Bill Benson: National Policy Advisor
Kendra Kuehn: Policy Analyst

REGIONAL REPRESENTATIVE ADVISORY BOARD

NE I

Rachel Lakin (NH)
Nancy Alterio (MA)

NE II

Alan Lawitz (NY)
Sheila Jones (DC)
Mario Wawrzusin (MD)

Southeast

Cathy Bahadur (GA)
Renee Bouchillon (TN)

Central

Carmen Castaneda
(MN)
Heidi Turner-Stone
(OH)

Mountain

Cassie Lindquist (SD)
Chrisy Khatib (KS)

Southwest

Cathy Wood (OK)
Sharon Jackson (LA)

West 1

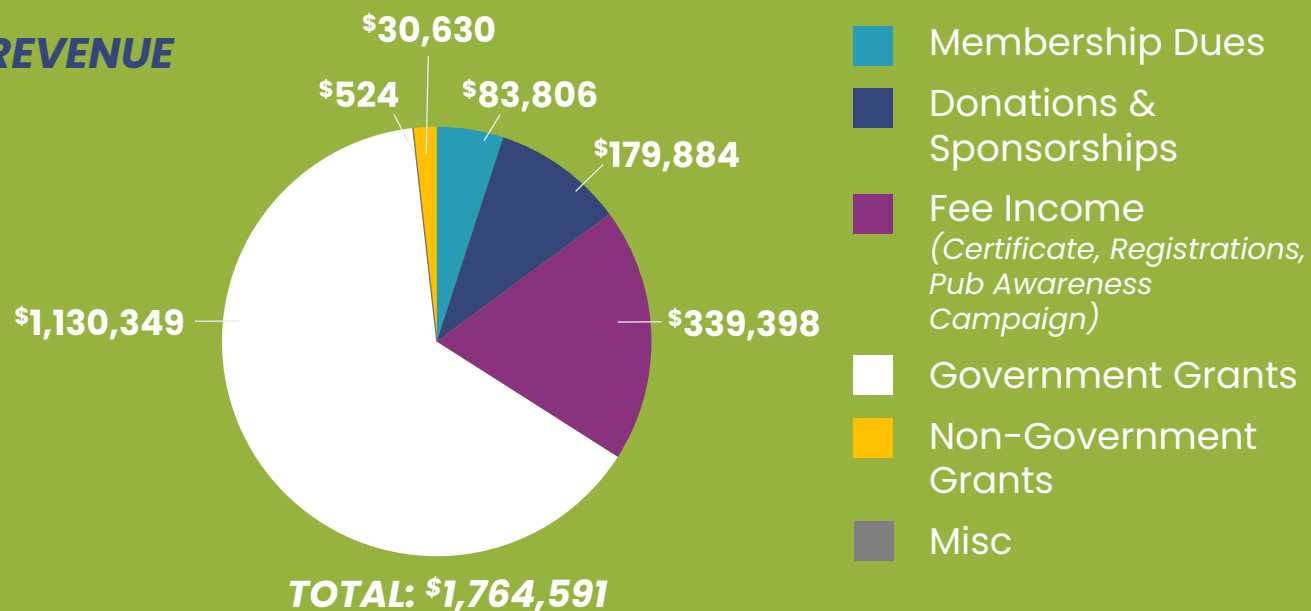
Angela Rosato (CA)
Cornelius Patrick (HI)

West II

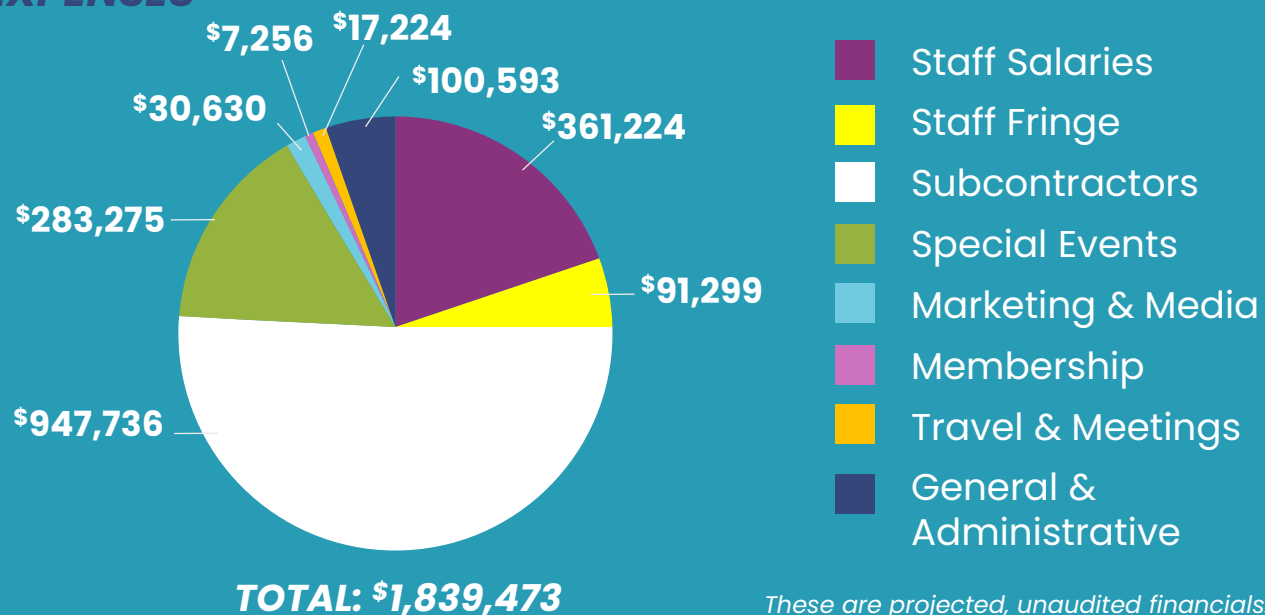
Sandra Jenkins (AK)
Robin Tejada (NV)

2022 FINANCIAL OVERVIEW

REVENUE



EXPENSES



These are projected, unaudited financials.

THE FOLLOWING GENEROUS DONORS
SUPPORTED NAPSA IN 2022

THANK YOU!

Anonymous	V. Wensley Koch
Robert Anderson	John Migliaccio
Catherine Armstrong	Julie Murawski
★ Kevin Bigelow ★	Todd R Ogiba
★ Lori Delagrammatikas ★	David Redlinger
Patricia Eberly	Michael Skoler
Marta Fontaine	★ Joseph Snyder ★
Iris Freeman	★ Kathleen Quinn ★
★ Zachary Gassoumis ★	Mary Twomey
Michael Hagenlock	Christopher Veiga
Alice Hayes	E. Sharee Rines

★ Denotes Major Contributors

AND TO CLOSE 2022

APS RECEIVED FIRST EVER FUNDING IN A REGULAR APPROPRIATIONS BILL!

A significant step occurred in December 2022 when APS was included in the final federal fiscal year 2023 omnibus bill passed by Congress. This means state and territory APS programs will receive \$15 million in Adult Protective Services Formula Grants.

NAPSA commits to continuing its work in the 118th Congress advocating for adequate appropriations for APS and for the reauthorization of the Elder Justice Act. We will continue to promote recognition that APS serves older adults and persons with disabilities in states and funding that will ensure justice for this population.



***THANK YOU TO ALL
NAPSA MEMBERS FOR
YOUR HARD WORK
AND CONTINUED
ADVOCACY FOR APS***

SAVE THE DATE

2023 NAPSA CONFERENCE

AUG. 28-30

Omni Boston Hotel
at the Seaport

NAPSA

National Adult Protective Services Association

Elder Financial Exploitation Summit
AUG. 31st 2023

Boston

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CONVENTION & VISITORS BUREAU
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NAPSA

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