

# The Abuse Intervention Model: A Pragmatic Approach to Detecting & Preventing Elder Mistreatment

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## Aging

## **Usual & Common Changes**

- Musculoskeletal system: Decrease in bone density
- Neurologic: Reaction time, Memory
- Skin: Thinner epidermis, Capillary fragility
- Vision: Macular degeneration, Cataracts
- Hearing: Presbycusis

As age increases, so do the number of health, social, and psychological issues.

- Chronic Illnesses
- Medications
- Depression
- Dementia
- Quantity and quality of social support

## Consequences of These Changes

- Increased suscpetibility to abuse
- More difficult to diagnose abuse
- More difficult to recover from abuse

## The challenge of identifying an injury as "abuse" or "neglect".....

Age-related changes

Multiple co-morbidities

Medication effects

Cognitive impairment

It's often hard to distinguish between an injury due to mistreatment and one due to an innocent cause.

"Of course they have a \_\_\_\_\_, they're old!"

- Pressure sore
- Skin tear
- Fracture
- Bruise

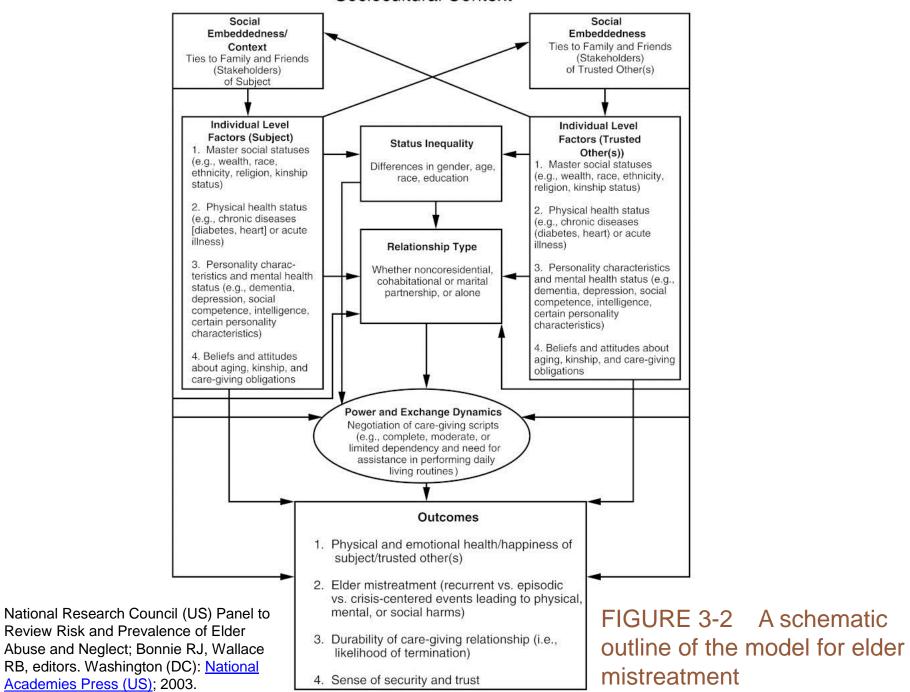
### Factors to consider

- Medical issues
  - What diagnoses does this person have?
  - Are the diagnoses complete & accurate?
  - Are the illnesses optimally treated?
  - What medications are being taken?
- Mental health issues
  - Depression
  - Substance abuse
  - Anxiety disorder

## Factors to consider (cont'd)

- Functional issues
  - ADLs and IADLs
  - Need for assistance
- Social complexities
  - Family conflict
  - Caregivers, paid and unpaid
- Questions about cognition
  - Capacity to make decisions
  - Dementia

#### Sociocultural Context



## "It's so complicated"!

- What can we do to move toward
  - Prevention
  - Early detection
  - Amelioration
  - Treatment
- Research
- Education
- Clinical care

## AIM Abuse Intervention/Prevention Model

- Practical framework
- Includes 3 broad domains
  - Vulnerable older adult
  - Trusted other
  - Context
- Factors known or thought to be related to risk of abuse

Mosqueda L, Burnight K, Gironda MW, Moore AA, Robinson J, Olsen B. The Abuse Intervention Model (AIM): A pragmatic approach to intervention for elder mistreatment. *J Am Geriatr Soc*, Aug 2016.

## Abuse Intervention Model (AIM)

Vulnerable Older Adult	Trusted Other
Context	

## Vulnerable Oogo Voor Volumerable Oogo Vo Attusted Other Mental Health Mental Health **ELDER MISTREATMENT** Personality Traits Physical Function A Selationship CHILING Social Integration Context

#### **AIM**

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### Case: Mr. and Mrs. S

- Mrs. S brings her 86 year old husband to pcp
- Mr. S. has moderately advanced AD
- limitations in ADLs (bathing, toileting and dressing)
- resistant to allowing others to help
- last visit was 6 months ago and his pcp notes a significant cognitive decline
- clothes are unclean and he smells of urine

## Case: Mr. and Mrs. S (cont'd)

- PCP refers to a social worker
- Social worker talks to Mrs. S.
  - Is primary caregiver
  - Has OA that limits her physical function and ability to assist her husband with his ADLs
  - Finds it stressful to assist due to her physical limitations and his resistance to care
  - Feels nervous all the time, can't sleep well

## Case: Mr. and Mrs. S (cont'd)

- Married 30 years, no children
- Mr. S has 3 kids from prior marriage
- Financially secure but Mr. S. used to manage the money and Mrs. S. is not comfortable taking over
- Mrs. S
  - Concerned the kids will be critical of her decisions
  - Over past few months has stopped a lot of activities
  - Feels isolated

## It's time for Audience Participation

	Mrs. S
Mr. S	
Context	

Keck School of Medicine of USC



#### Mr. S

- Needs assist ADLS
- Resistant to care

#### Mrs. S

- depression and anxiety
- Osteoarthritis limiting caregiving

#### **Context**

- Strained family relationships
- Limited social contact
- Wife does not manage finances

## Which of these might we influence?

#### Mr. S

- Needs assist ADLS
- Resistant to care

#### Mrs. S

- depression and anxiety
- Osteoarthritis limiting caregiving

#### **Context**

- Strained family relationships
- Limited social contact
- Wife does not manage finances

### Case 2 Mr. P

- 68 year old man is referred to APS because his son was observed yelling at him in the waiting area at the pharmacy
- He has early stage dementia, no behavioral problems like agitation or aggression but does ask questions repetitively
- He has trouble getting out of bed and out of a chair without assistance due to back, hip, and knee pain

## Case 2 Mr P (cont'd)

- APS worker goes to see him; he lives with his son and d-i-l along with 2 grandchildren (3 year old and 6 month old) in a 2 bedroom apartment in an urban setting
- Medical records reveal he has missed many appointments in the past 6 months but he used to see the MD regularly
- No visits to ED or record of injury

## Case 2 Mr P (cont'd)

- Family needs combined incomes to stay in apartment
- Son and d-i-l tell the APS worker that they are overwhelmed with caregiving needs and admit they sometimes yell or "get a little physical" with him.
- He reports that he likes living there and enjoys the company of his family
- Son works full time, has an anxiety disorder and drinks "a few" beers every evening

## It's time for Audience Participation

	Mr. P's son and d-i-l
Mr. P	
Context	

#### Mr. P

- Needs assist transfers
- Repetitive questions

#### Mr. P's son and d-i-l

- Alcohol, anxiety
- Overwhelmed
- Respond aggressively

#### **Context**

- Financial dependency
- Young children, small apartment
- Missed MD appointment

## Which of these might we influence?

#### Mr. P

- Needs assist transfers
- Repetitive questions

#### Mr. P's son and d-i-l

- Alcohol, anxiety
- Overwhelmed
- Respond aggressively

#### **Context**

- Financial dependency
- Young children, small apartment
- Missed MD appointment

## Talking to the older adult

- Don't assume
- Establish rapport
- Establish privacy
- Establish safe environment
- Normalize the questions
- Reassure

## Preventing abuse: Talking to the Caregiver

- All of us have the potential to "take out" our frustration on the folks we care for
  - Yelling/Belittling
  - Getting physical
- It doesn't mean you're a bad person... it usually means that you're overwhelmed
- It's ok to acknowledge when you are overwhelmed and accept help
- Here's what we can do.....

Thank you for the work you do.

Teamwork is what it takes to make a difference.

#### **Resources at USC**

**Training Resources on Elder Abuse** 

http://trea.usc.edu/

The USC Center on Elder Mistreatment

www.eldermistreatment.usc.edu

Me!

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#### The National Center on Elder Abuse (NCEA)

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- Elder Abuse Listserv
- Technical Assistance
- Training Materials
- Factsheets
- Educational Materials
- Tools for Professionals... and more!



#### The National Center on Elder Abuse (NCEA)

We improve the national response to elder abuse, neglect and exploitation by gathering, housing, disseminating, and stimulating innovative, validated methods of practice, education, research and policy.

## https://ncea.acl.gov





