



Adult Protective Services Technical Assistance Resource Center

enhancing  
effectiveness of  
**APS** programs

# **The Disaster has been Declared, First Responders have Done their Work: What is APS' Role?**

**November 19, 2020**

---

Panel: Linda Mastandrea, Kathy Morgan, Kally Adams

Facilitator: Maria Greene      Moderator: Andre Feijoo



# Disclaimer

The National Adult Maltreatment Reporting System (NAMRS) and the Adult Protective Services Technical Assistance Resource Center (APS TARC) are a project of the U.S. Administration for Community Living, Administration on Aging, Department of Health and Human Services, administered by the WRMA, Inc.

Contractor's findings, conclusions, and points of view do not necessarily represent U.S. Administration for Community Living, Administration on Aging, Department of Health and Human Services official policy.

# About the APS TARC

The mission of the APS TARC is to enhance the effectiveness of state APS programs by:

- Supporting federal, state, and local partners' use of data and analytics,
- Applying research and evaluation to practice, and
- Encouraging the use of innovative practices and strategies.

# Our Speakers



Kathy Morgan, WA APS Director

# Our Speakers



Kally Adams, WA APS Investigator

# Our Speakers



Linda Mastandrea, FEMA ODIC director

# Facilitator



Maria Greene, Consultant, APS TARC

# Moderator



André Feijóo, APS TARC Liaison



# Learning Objectives

- ✓ Understand the various roles of FEMA and APS before, during and after a state or federally declared disaster.
- ✓ Dialogue regarding the Whole Community framework for emergency preparedness
- ✓ Learn some of the terminology and protocols for emergency management.
- ✓ Sharing of APS program, staff, and client experiences with disasters in their state.

# Whole Community approach

“Whole Community is a means by which residents, emergency management practitioners, organizational and community leaders, and government officials can collectively understand and assess the needs of their respective communities and determine the best ways to organize and strengthen their assets, capacities, and interests.” FEMA

# Panel Questions and Answers

**Describe when and how you participated in emergency preparedness planning and represented the interests of people with disabilities, older adults, homeless, and any others with access and functional needs.**

# Panel Questions and Answers

Natural disasters such as hurricanes, tornadoes, floods, fires, blizzards to name a few are the most common types of larger scale disasters. **What is your advice about how to assist people with access and functional needs prepare for natural disasters?**

# Panel Questions and Answers

Depending upon the type of disaster/pandemic supports, services, financial assistance may be available to people impacted by the disaster/pandemic. **Share examples of those potential resources and how people accessed them.**

# Panel Questions and Answers

After a disaster/pandemic it is not uncommon that fraudsters/scammers will create new ideas of how to steal a person's identity, gain access to bank accounts, and generally cause confusion with an intent to commit financial or personal exploitation.

**Share an example of a fraudulent act, how it impacted the victims, and how your agency provided assistance.**

# Questions and Discussion

# Conclusion

- ✓ Roles of FEMA and APS before, during and after a state or federally declared disaster.
- ✓ Dialogue regarding the Whole Community framework for emergency preparedness
- ✓ Learn some of the terminology and protocols for emergency management.
- ✓ Sharing of APS program, staff, and client experiences with disasters in their state.





# Contact Us

<https://apstarc.acl.gov/>

[apstarc-ta@acl.hhs.gov](mailto:apstarc-ta@acl.hhs.gov)