TODAY'S PRESENTER: KIMBERLY SWIERENGA, ESQ./MBA



Kimberly@ElderFraudFighter.com

(619) 841-1540

HELP VICTIMS OF

- Financial advisors
- Insurance agents
- Title companies
- Banks
- Financial services industry
- UCL & CLRA violations

- Improper annuity sales
- Improper life
 insurance sales
- Trust-mill schemes
- Veterans' benefits scams
- Unfair/fraudulent
 business practices

RECOGNITIONS

- Community Service Award by San Diego County Bar Ass'n (2019)
- Consumer Advocate of the Year by Consumer Attorneys of San Diego (2016)
- Street Fighter of the Year CAOC award finalist (2015)
- Consumer Champion by the Consumer Federation of California (2015)
- Super Lawyer Rising Star since 2015
- Top Attorney in San Diego since 2016

- Graduate of Gerry Spence's Trial Lawyers College (2011)
- Board of Directors for the San Diego plaintiff's bar since 2013
- Board of Directors for San Diego County Bar Ass'n
- Elder Law chair of the San Diego County Bar Association
- Court-appointed mediator for Superior Court and Probate Court in San Diego
- Licensed to practice law in California, Minnesota and Washington D.C.

FINANCIAL ABUSE OF ELDERS

The Crime of the 21st Century

Protect yourself and loved ones from financial abuse of the elderly.

BIG OPPORTUNITY TO HELP



ELDER FINANCIAL ABUSE: Today's Discussion:

- 1. Various types of financial exploitation.
- Tips for <u>identifying investment fraud &</u> <u>scams</u>; avoiding becoming a victim, and
- **3.** <u>Venue and Standing</u>; who can pursue damages in civil or probate court.

ELDER & DEPENDENT ADULT CIVIL PROTECTION ACT

Welfare and Institutions Code section 15600 *et seq*.

Affords heightened protections to vulnerable members of society!

WHO IS AN ELDER?

A person age 65 and older. (Prob. Code § 2951; Wel. Inst. Code § 15610.27)

WHO IS A DEPENDENT ADULT?

A person between the ages of 18 and 64 years who has physical or mental limitations that restrict his or her ability to carry out normal activities or to protect his or her rights. (Wel. Inst. Code § 15610.23)

ELDER & DEPENDENT ADULT CIVIL PROTECTION ACT

- Return of property to elder lacking capacity (Welf. & Inst. Code, § 15657.6)
- Who is a "representative of the elder"?
 - □ A conservator
 - □ A trustee
 - □ Some "other representative of the estate of an elder"
 - An attorney-in-fact of an elder acting within the authority of the power of attorney.

(Welf. & Inst. Code, § 15610.30(d).)

ELDER & DEPENDENT ADULT CIVIL PROTECTION ACT

- "Financial abuse" of an elder or dependent adult occurs when a person or entity does any of the following:
 - 1. Takes, secretes, appropriates, obtains, or retains real or personal property of an elder or dependent adult *for a wrongful use or with intent to defraud, or both*.
 - **2.** Assists in taking, secreting, appropriating, obtaining, or retaining real or personal property of an elder or dependent adult for a wrongful use or with intent to defraud, or both.
 - **3.** Takes, secretes, appropriates, obtains, or retains, or assists in taking, secreting, appropriating, obtaining, or retaining, real or personal property of an elder or dependent adult *by undue influence*.

Welf. & Inst. Code, § 15610.30

FINANCIAL ABUSE

FINANCIAL ELDER ABUSE: The wrongful taking of property of an elder or dependent adult. In general, a taking of property is wrongful if it is clearly harmful to the elder or was obtained through fraud or undue influence.

DOMESTIC FINANCIAL ELDER ABUSE: The economic exploitation of elders by family members, caregivers, acquaintances, and neighbors that often involves the transfer of an elder's property or an inappropriate bequest obtained through undue influence.

COMMERCIAL FINANCIAL ELDER ABUSE: The economic exploitation of elders by sellers of products and services, which often involves issues of capacity to contract, undue influence, and misrepresentation. Tools used to commit commercial financial elder abuse may include advertising, promotions, free-lunch seminars, sales presentations, or phone calls.

http://www.ioaging.org/File%20Library/Education/Access%20to%20Justice/Terms-final.pdf

UNDUE INFLUENCE VERSUS NEGL. STD.



WHAT'S ELDER ABUSE?

 Physical Emotional Sexual Neglect Financial

POTENTIAL ABUSERS

- Caretaker
- Elder service provider
- Family
- Neighbor
- New "friend"
- Telemarketer
- Con artists
- Professionals (insurance agents, CPAs, attorneys, etc.)
- Financial advisors
- Anyone!

GAO

United States Government Accountability Office Report to Congressional Requesters

November 2012

ELDER JUSTICE

National Strategy Needed to Effectively Combat Elder Financial Exploitation

Legislative Attention

(National Level)



GAO-13-110

ELDER FRAUD IS . . .

THE EXPLOITATION OF

AGE-RELATED

VULNERABILITIES

KEEP IN MIND...

Everyone is vulnerable at some point.

Almost <u>everyone</u> suffers some level of cognitive decline or impairment eventually.

MISMATCH: ACTUAL VS. PERCEIVED FINANCIAL KNOWLEDGE

- In U.S., population 50+ years of age: Score low in measures of financial knowledge and have very low level of financial literacy.
- Elders give themselves highest ranking on self-assessed financial knowledge.
- Elders <u>self-confidence</u> in financial decision-making actually increases with age.

[Lusardi, Tufano 2009; Finke, Howe, Houston 2011]

ABUSERS EXPLOIT

- Worries About Continued Financial Independence
- Financial Liquidity/ Easy Access
- Desire to be "Decision Maker" Again
- "Obsessions"

- Loneliness/Isolation
- Depression
- Medicine Cycles
- Chronic Illness
- Physical Impairments
- Mild Cognitive
 Impairment

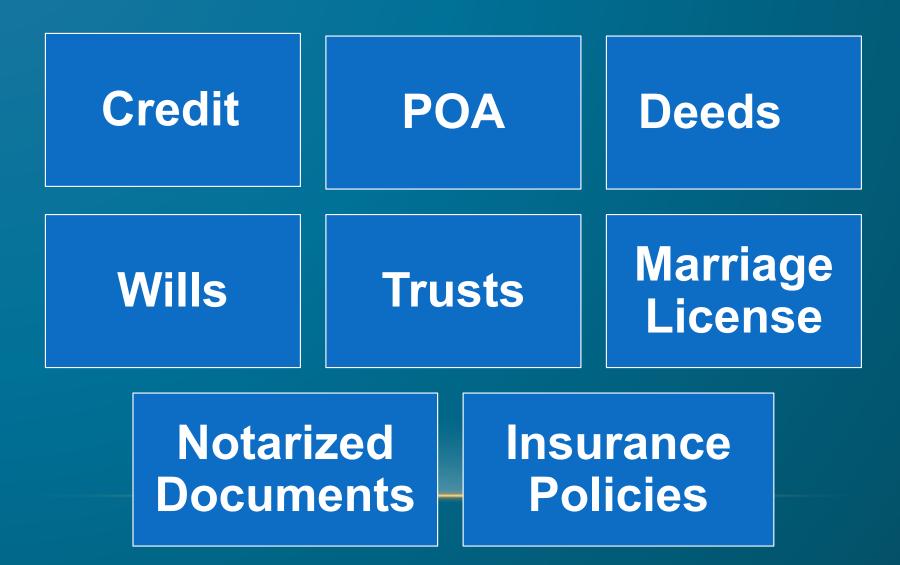
COMMONLY EXPLOITED COGNITIVE IMPAIRMENTS

- Memory loss
- Slower to process information
- Impaired judgment when excited
- Obsessions & compulsive behavior

EXAMPLES OF FINANCIAL EXPLOITATION

- Misuse of an elder's checks, credit cards or bank accounts.
- Stealing cash, checks, household goods, other property of an elder.
- Forging an elder's signature.
- Stealing the identity of an elder.
- Misusing or abusing an elder's financial power of attorney.
- Taking property of an elder where one knows, or should know, will likely be harmful to the elder.

PAPER WEAPONS



ATTRIBUTES OF "ELDER FRAUD"

- <u>REPEAT</u> Victimizations
- "Super Victims"
- Typically More Than 75 Years Old
- Seldom Prosecuted
- And . . .



"SUPER VICTIMS"

- \$10,000+ in Losses to Same Scam
- Repeat Victimization
- New Scams Play Off of Previous Ones
- Looking for Signs that Offers Are Legitimate



9⁷¹¹ JANUARY, 2007

REF NO: AGB/8805/1479701/07 BATCH NO: 47214/8123/4 FAX: 01144 870 912 1695

GEORGE LOVE 100 NORTHWOOD DR CHAPEL HILL NC 27516 U S A

ATTENTION GEORGE,

This is to inform you of the release of the AUSTRALIA INTERNATIONAL LOTTERY held on 29¹⁷⁴ DECEMBER, 2008. Your name was attached to taket number 065-1276077-09 with senal number 51390-0 that drew the Auky numbers of 11-06-143-31-56-49, which consequently won the lottery in the 3rd catagory. You have therefore been approved for a tump sum pay of US\$ 3,800,000.00.

international|lottern/Prize Release Cer

THREE Million Eight hundred thousand dollars) in cash credited to file with REF: AGB/6805/1479701/07 and batch Nº, 47214/6123/4.

This is from a total cash prize of US\$34,200.000.00. Shared among the Nine international Winners in this Calegory. CONGRATULATIONSIII

Your fund is now deposited with our Security Company and insured in your name. Due to mix up of some numbers and names, we ask that you keep this sward from public notice until your claims has been processed and the money remitted to your account as this is part of our security protocol to avoid double claiming of unwarranted taking advantage of this program by participants as this has happened in the past.

All participants were selected through a computer beliet system drawn from 35,000,000 names from Asia. Australia, New Zasiand, Europe, Narth and Scoth America, Middle East and Africa as part of our International Promotions Program; your name appeared in our European regional office in London, which is where your payment will be sent to you. We hope your locky name will draw a bigger cash prize in the subsequent programs.

To begin your lottery claims, please contact your agents JOHN FAUL, on talephone nor **C11447956943209** lorelyn operational manager UK bonds and creditors. They will then advice you on how your proze will be sant to you. Remember, All prize money must be distined not liver then **30**th FEBRUARY, 2007 any claim not mode before this cate will be returned to AUSTRALIAN INTERNATIONAL LOTTERY. Also, be aware that this is a tax-free tottery, you are not to play any tax to the British government, and the authority of your able will calculate your tax after the receipt of your proze insurance will be placed on your proce before the release, as part of our security protocol, we will advoce you on how the insurance works, and also be informed that 10% of your totest and played the lottery on your name. NOTE this **10**th suit be finded after you have received your winning prize because the money will be insured in your name. NOTE this **10**th suit be remitted after you have received your winning prize because the money will be insured in your name and the insurance.

NOTE: in order to swold unnecessary delays and complications, please remember to quere your Reference and batch numbers in every correspondence with your claim agent or us, Furthermore, should there be any change of address, please do inform to as soon as possible.

To contact your Agent just pick up your belephone and dial 011447956943209 when your call is answered just say your name and ask for your Agent JOHN PAUL, (australia3lotto@yahoo.co.uk)

The head office in Australia has sent an original copy of your lucky winning licket and your deposit certificate to your Agent, who will send them to you. And your prize will be sent to you soon!!!! CONGRATULATION!!!!! Once again from all members of our staff and thenk you ler being a part of our

International promotions program

We wish to see you continue with your good fortunes.

Yours truly.

CATHRINE HAWARD. (E-mail: australia3lotto@yahoo.co.uk) HEAD OF INTERNATIONAL PROMOTIONS.





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No such thing as a . . .

"FREE LUNCH"

Honoring America's Finest!

Veterans and Surviving Spouses Long Term Care Benefits Seminar



Are you a veteran or the widow of a veteran? You could be entitled to a tax free pension from the Veterans Administration.

Join Community Name to learn about the VA. Non-Service Connected Disability Pension - what it is, who can qualify and how to apply. Please don't miss this important presentation to assist our veterans.



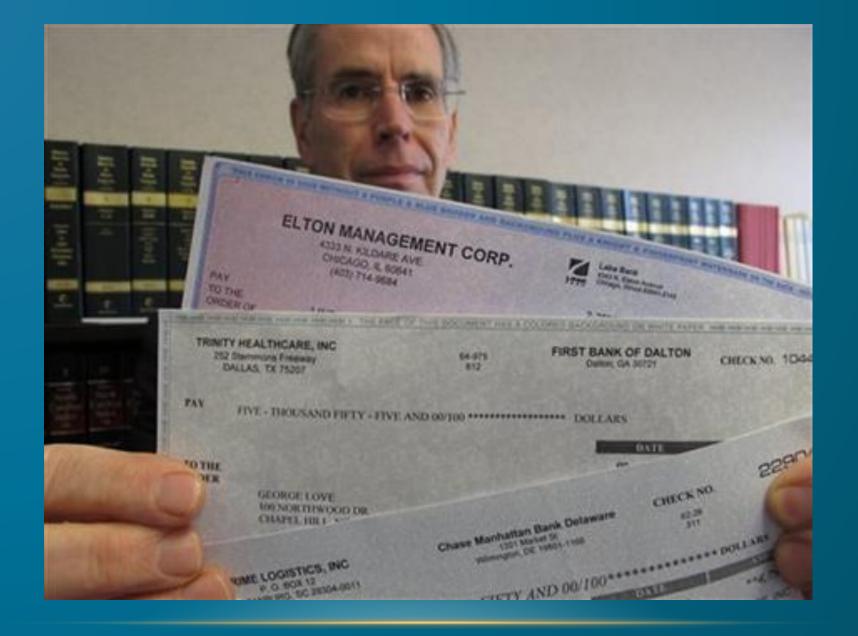
If you can not attend this event and would like more ormation about this benefit please contact Richard P. Schulze at: 775-853-5700





US Senter Vets is not a government agency or a part of the Department of Veterans Attains (VA)

USSV0001/2



INDICATORS OF FINANCIAL ABUSE

Some examples:

- Attended a 'free seminar'
- Has no understanding of the product s/he have purchased.
- Has trusts which are not funded.
- Recently purchased a reverse mortgage.
- Paid a non-attorney to help 'plan' their retirement.

"FINANCIAL ADVISOR" SCAM WARNING SIGNS

- Agent claims to be an expert or senior estate planner.
- Free meal seminar offered.
- Offers creation/update of estate plan.
- Claims existing investments are deficient or inadequate.
- Offers an annuity to help elder supposedly qualify for gov't benefits
- Tries to reduce or "reposition" a veteran's assets to help qualify for Veteran's Benefits.

MEDICATE, ISOLATE, STEAL THE ESTATE

- Unwinds of prior careful estate planning.
- Takes property out of trust.
- Uses hurried DIY methods.
- Radical changes to beneficiaries.
- Suddenly executes new DPOA or Trust in different name.
- Isolates from friends and family.
- Opens bank account with new beau.
- Unearned trust in someone new.









Honoring All Who Served

Benefits for Veterans & Surviving Spouses

The Non - Service Connected Disability Pension

Presented by Joe Advocate

Your Local Volunteer Veteran Advocate



	CAROL KANE, an individual; and PHILIP KANE, an individual, by and through his Attorney-in-Fact, Carol Kane,	Case No.
13	Plaintiffs,	COMPLAINT FOR:
<mark>14</mark>	ν.	 Financial Elder Abuse [Wel. & Inst. Code §15600 et seq.]
15	ELCO MUTUAL LIFE AND ANNUITY, an Illinois corporation, formerly known as	 Negligence Negligent Infliction of Emotional
16	Employees Life Company (Mutual);	Distress
17	ROBERT A. SCRIVANO, individually and doing business as Assets & Aging; LAW	 Breach of Fiduciary Duty Aiding and Abetting Breach of
18	OFFICES OF GARY R. LIEBERMAN, LLP, a California limited liability partnership; GARY R. LIEBERMAN, an individual; and	Fiduciary Duty 6. Violation of Consumers Legal Remedies Act [Civ. Code
19	DOES 1 through 50, inclusive,	§1750 et seq.]
20	Defendants.	 Unlawful, Unfair and Deceptive Business Practices [Bus. & Profs. Code §17200 et seq.]
21		3

AVOID BECOMING A VICTIM

- NEVER sign a blank or incomplete document.
- NEVER sign a document you do not understand.
- Request COPIES of EVERY PAGE of a document.
- ASK ASK ASK QUESTIONS!
- Don't let any salesperson into your home while alone.
- Have a trusted friend/family present when being pitched a product from a "professional."
- Don't pay in CASH; get a RECEIPT.
- Don't be afraid to CANCEL.
- Contact Dept. of Insurance to check agent's license status and disciplinary record. (800) 927- HELP

FINANCIAL ABUSE

Twisting: misrepresenting a policy or making incomplete comparison of policies to induce a replacement.

<u>Churning</u>: An illegal practice where an insurance agent unnecessarily replaces existing policies for the purpose of earning additional (higher) first-year commissions.

Insurance Code sections 781/782



<u>Annuity</u>: a contract between an insurance company and a consumer.

Consumer makes one or more premium payments to the insurance company.

The insurance company makes income payments to the consumer for a determined amount of time or for life.

An annuity is a long-term investment!

CA SENIOR BILL OF RIGHTS FOR INSURANCE PRODUCTS

24 hour advance, written notice must be given before visiting a home.

Letter must include:

- Agent's name and insurance license number
- Product agent wants to sell
- Notice of the right to have others present
- Notice of the right to end the visit at any time
- Any surrender charges

CA SENIOR BILL OF RIGHTS FOR INSURANCE PRODUCTS

"30-Day Free Look" Provision

An elder has the right to: • Cancel a policy within 30 days of receiving it for a full refund

10-day free look if <65 years old

CA SENIOR BILL OF RIGHTS FOR INSURANCE PRODUCTS

Suitability Analysis Required for elders:

- 13 minimum factors to consider before sale
- Insurance Code sections 10509.910 et seq.

Required Disclosures:

- Full disclosure of all info relating to benefits and possible negative consequences re the replacement annuity/life insurance.
 - surrender penalties
 - commissions

Replacement Notice:

Insurance Code section 10509.4(d)

TIMELY ACTION REQUIRED



TIMELY ACTION REQUIRED

Rule: The statute of limitations for financial elder abuse is four years *from the date of discovery*. (Welf. & Inst. Code, § 15657.7.)

Date of discovery is generally when the elder discovered or through *exercise of reasonable diligence* should have discovered the claim.

The elder's general duty of inquiry concerning his or her financial affairs is lessened when the abuser is a fiduciary.

WHAT IS CIVIL LITIGATION AND WHAT IS THE PROCESS?



STANDING FOR CIVIL CLAIM

- Successors in interest
- Personal Representative of the Estate (executors, administrators)
- Beneficiaries
- Trustees
- Conservator
- Attorney-in-fact

(Wel. Ins. Code, § 1610.30, subd. (d))

Civil Court Action

SUPERIOR COURT OF THE	STATE OF CALIFORNIA
FOR THE COUNTY OF	SAN FRANCISCO
ROSEMARIE G. SMITH, an individual,	Case No.
Plaintiff,	
ν.	COMPLAINT FOR ASSISTING FINANCIAL ELDER ABUSE
	[Wel. & Inst. Code §15600 et seq.
RICHARD RALSTON, an individual;	
Defendants.	
	FOR THE COUNTY OF ROSEMARIE G. SMITH, an individual, Plaintiff, v. BANK OF AMERICA, NATIONAL ASSOCIATION, a Delaware corporation; RICHARD RALSTON, an individual; FREDA KONG, an individual, and DOES 1 through 50, inclusive,

9	FOR THE COUNTY O	F SANTA CLARA
10	LUCILLE M. GIORVAS, an individual, and in her capacity as the Trustees of the Giorvas	Case No. 115CV285323
11	Family Trust dated March 26, 1990, including the Giorvas Family Disclaimer Trust,	FIRST AMENDED COMPLAINT FOR:
12	, ,	 Financial Elder Abuse [Wel. & Inst. Code §15600 et seq.]
13	Plaintiff,	 Negligence Breach of Fiduciary Duty
14		Fraud by Misrepresentation
15	V.	and Concealment 5. Violation of Consumers Legal Remedies Act
16	LORIN J. GROW, an individual; ALLIANZ LIFE INSURANCE COMPANY OF	[Civ. Code §1750 <i>et seq.</i>] 6. Unlawful, Unfair and Deceptive
17	NORTH AMERICA, a Minnesota corporation; VOYA FINANCIAL, INC., a Delaware	Business Practices [Bus. & Profs. Code §17200 <i>et seq.</i>]
18	corporation; SECURITY LIFE OF DENVER INSURANCE COMPANY, a Colorado	 Breach of the Statutory Duty of Good Faith and Fair Dealing
19	corporation; and DOES 1 through 50, inclusive,	[Ins. Code §785 et seq.]

STANDING IN PROBATE

Generally similar to civil. (Probate Code § 4540 [POA]) § 4765 [AHCD]) BUT...

No standing to contest terms of a Trust while it's revocable, unless you can show lack of capacity. (Prob. Code, § 17200; see also *Drake v. Pinkham* (2013) 217 Cal. App. 4th 400.)

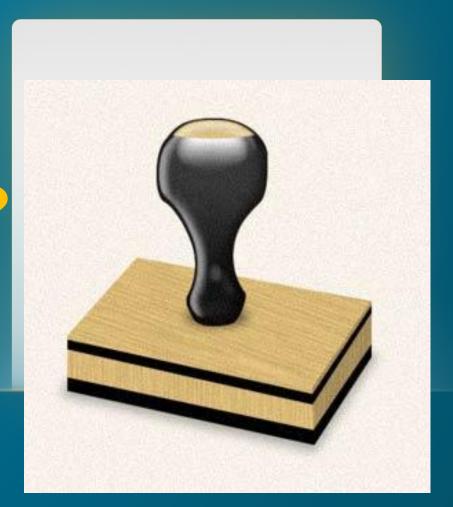
Probate Court Action

7 8 9 10	SUPERIOR COURT OF CALIFORNIA SAN DIEGO COUNTY, PROBATE DIVISION		
11 12	In re:	Case No.: ROA # 1	
13 14 15 16 17	FAMILY TRUST DATED JANUARY	PETITION FOR ORDER INVALIDATING TRUST; FOR ORDER INVALIDATING POWER OF ATTORNEY; FOR ORDER INVALIDATING ADVANCED HEALTH CARE DIRECTIVE; FOR ORDER INVALIDATING GRANT DEED; FOR A FINDING OF FINANCIAL ELDER ABUSE	
17 18 19 20 21		AND PUNITIVE DAMAGES [Prob. Code, § 259, § 850 <i>et seq</i> , § 2580, § 15800, § 17200; § 4541, § 4765 and Welf. & Inst. Code, § 15610.70] Date: Time: Dept:	

Probate Court Action

- No Right to a Jury Trial.
- Court of equity.
- Different semantics.
- Different deadlines and timelines.
 - No "answer" due in 30 days.
 - Objections v. Responses.

WHAT HAPPENS AFTER A COMPLAINT?



REMEDIES

- California has enacted a broad set of consumer protection laws that can be used protect seniors, including but not limited to:
 - **1)** Consumer Legal Remedies Act. (Civ. Code, §§1750-1784.)
 - 2) Unfair Competition Law. (Bus. & Prof. Code, § 17206.1.)
 - **3)** Senior Insurance Act. (Ins. Code, § 785 *et seq.*)
- Consumer claims may be coupled with financial elder abuse claims when abuser of elder is a business or professional providing products or services.
- To increase the deterrent effect of these senior protection laws, the legislature also adopted Civil Code § 3345, which permits trebling certain penalties.

REMEDIES

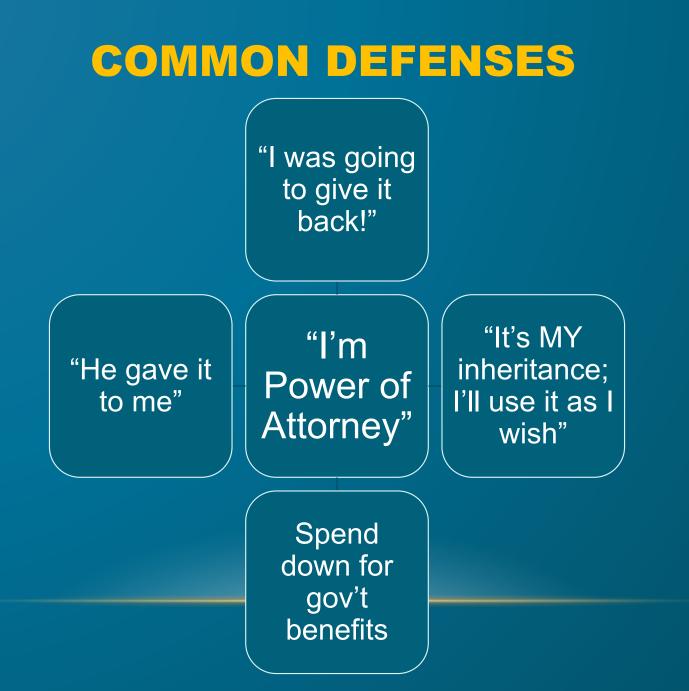
- The court "shall award" to a prevailing plaintiff/petitioner "reasonable attorney's fees and costs." "Costs" include reasonable fees of a conservator relating to the financial abuse litigation. (Welf. & Inst. Code, § 15657.5.)
- Attorney fees to a prevailing plaintiff are *mandatory*. But there is no reciprocal provision for prevailing defendants. (*Wood v. Santa Monica Escrow Co.* (2007) 151 Cal.App.4th 1186, 1188.)
- The rights established in Section 15657.5 are unwaiveable. (*Bickel v. Sunrise Assisted Living* (2012) 206 Cal.App.4th 1, 12, *as modified* (June 18, 2012).)

EVEN MORE REMEDIES

- Double damages (Probate Code section 859)
- Uninherited abusers (Probate Code section 259)
- Enhanced remedies (i.e. CLRA \$5K enhancement Civ. Code section 1750-1784)
- Writ of Attachment (Wel. & Inst. Code section 15657.01)
- Restraining Orders (Wel. & Inst. Code section 15657.03)
- Injunctive Relief (Wel. & Inst. Code section 15657.03/CC section 1750 et seq)
- Rescission (Civ. Code sections 1567/1568/1572; Probate Code section 811; Ins. Code section 2030)
- Trial Preference (trial within 120 days) (Civ. Code section 36)

POTENTIAL DEFENDANTS

Insurance Agents Brokers Insurance Companies Escrow Companies Banks Attorneys



PROPER PLANNING CAN HELP

- Professional Fiduciaries:
 - As successor Trustees
 - As co-Trustees
 - As Trust Protectors

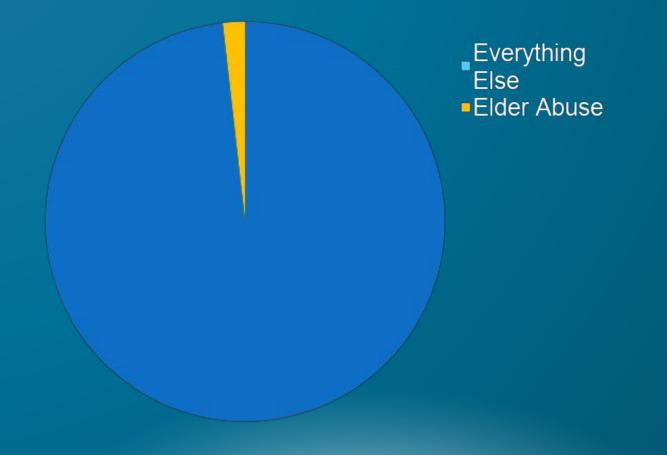
 Trust Protectors are not defined – they can be whatever you want them to be!

- Communicate with trusted advisors.
- Nominating loved ones or friends based on trust and skill set, not obligation.

PROPER PLANNING CAN HELP

- Use narrowly-crafted powers of attorney, as opposed to broad all-encompassing powers.
- Use carefully-crafted Advance Health Care Directives, so that caretakers know your wishes in advance.
- Thoughtful planning relative how incapacity is determined.
- Memorialize your wishes and reasons at part of your estate plan.

TOO FEW PRACTICE FINANCIAL ELDER ABUSE



FINDING THE RIGHT LAWYER CAN BE HARD



LAWYERS IN CALIFORNIA



LAWYERS IN CALIFORNIA IN 2019

190, 682

LITIGATION CAN BE TIME CONSUMING



LITIGATION IS EXPENSIVE



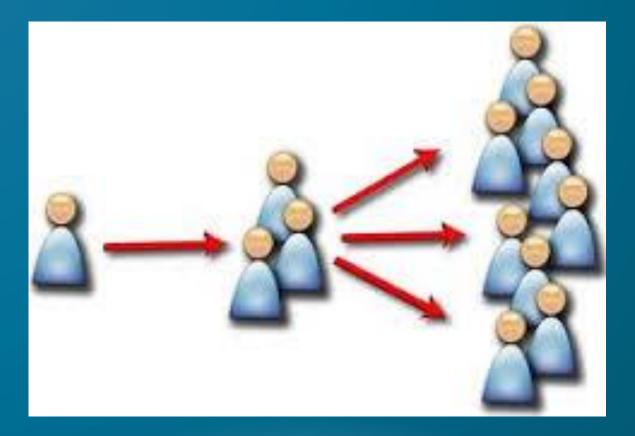
DEFENSE WILL DENY, DEFLECT & COUNTER-ATTACK



A SIMPLE, SMART SOLUTION



TIMELY, EFFECTIVE LEGAL HELP



REFERRAL & LEGAL SERVICES (MANY OTHERS EXIST) SAN DIEGO COUNTY BAR ASSOCIATION



Pursuing justice Transforming lives

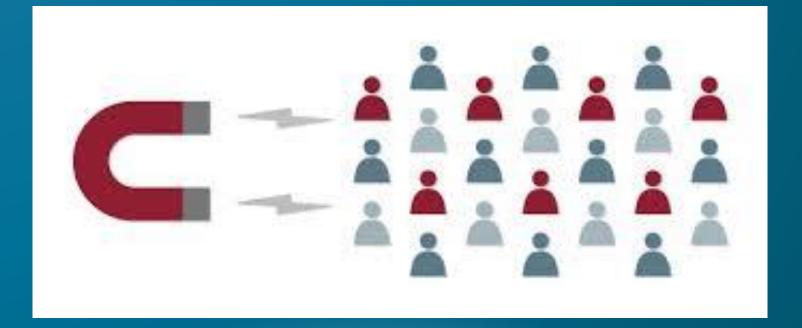




LAA Legal Aid Association of California



HARD PART DONE FOR YOU: VETTED, EXPERIENCED, SPECIALIZED LAWYERS

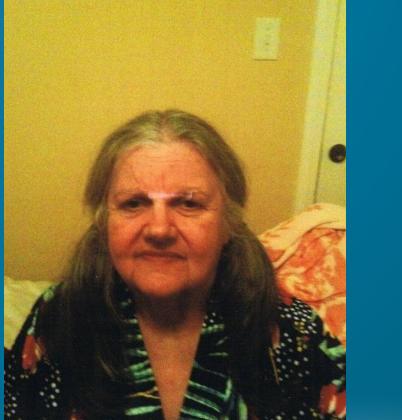


RESOURCES

- Nat'l Center on Elder Abuse
- Dept. of Justice Elder Justice Initiative
- Nat'l Consumer Voice for Quality Long Term Care
- Nat'l Consumer Law Center
- Administration on Aging
- Nat'l Senior Citizens Law Center
- Center for Elder Rights
 Advocacy
- Nat'l Legal Resource Center
- Center for Social Gerontology

- Cal. Advocates for Nursing Home Reform
- Legal Aid Providers
- Consumer Financial Protection Bureau
- FINRA Securities Helpline for Seniors
- Dept. of Insurance
- Dept. of Consumer Affairs
- Dept. of Business Oversight—Seniors Against Investment Fraud
- *Many others!

A SUCCESS STORY





RECUPERATING IN SEPARATE CARE FACILITIES



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POWER OF ATTORNEY

ST/	TUTORY SHORT FORM POWER OF ATTORNEY (California Civil Cede Section 2450)	Munim
HUME, Y DEPOSIT BORHOW PUT THIN OPERATE PREPARE ESTABLIS PROVIDE CONTINU YOUR SP	UNLESS YOU LIMIT THE POWER IN THIS DOCUMENT, THIS DOCUMENT GIVES YOUR AGENT THE POWER TO ACT I ANY WAY YOU COULD ACT FOR YOURSELF, FOR EXAMPLE, YOUR AGENT CAN: I., AND MANAGE REAL AND PERSONAL PROPERTY FOR YOU. THIS MEANS THAT YOUR AGENT CAN SELL YOUR DUR SECURITIES, AND YOUR OTHER PROPERTY. AND WITHDRAW MONEY FROM YOUR CHECKING AND SAVINGS ACCOUNTS. MONEY USING YOUR PROPERTY AS SECURITY FOR THE LOAN. IGS IN AND TAKE THINGS OUT OF YOUR SAFETY DEPOSIT BOX. YOUR BUSINESS FOR YOU. AND FILE TAX RETURNS FOR YOU AND ACT FOR YOU IN TAX MATTERS. AT TRUSTS FOR YOU. AND FILE TAX RETURNS FOR YOU AND ACT FOR YOU IN CONNECTION WITH PROBATE AND ESTATE PLANNING MATTERS. FOR THE SUPPORT AND WELFARE OF YOUR SPOUSE, CHILDREN, AND DEPENDENTS. E PAYMENTS TO THE CHURCH AND OTHER DRGANIZATIONS OF WHICH YOU ARE A MEMBER AND MAKE GIFTS TO DUSE, DESCENDANTS, AND CHARTTES. UMENT DOES NOT AUTHORIZE YOUR AGENT TO MAKE MEDICAL AND OTHER HEALTH CARE DECISIONS FOR YOU.	IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
1. DESIGNATION (1/1/ /2/ /2/		
do hereby appoint	Insert your name and address Small CA Yumer kines of ploor of identity are not accessed. Yumer kines of ploor of identity are not accessed. Yumer kines of ploor of identity are not accessed. Yumer kines of period of identity are not accessed. Yumer kines of proved to me optime large of California that performs in the principal signed or acknowledged this power of atterney in my presentee, shat the principal appears to be of sound mind and under moder ress, fraud, or undue influence. Signature:	

TOLD THEY MUST SELL THEIR CARS TO PAY FOR CARE

	BILLOF	SALE	A Public Service 40
	EHCLEVESSEL	DESCRIPTION	
IDENTIFICATION NUMBER	TEAR MODEL MA	KE LICENSE PLATE/CF #	MOTORCYCLE ENGINE #
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certify (or declare) under penalty of perj	SELLE	D DAY YR (e.g., parents, spouse, i R	(SELLING PRICE) triend, etc.) (GIFT VALUE) foregoing is true and correct. DATE DL, ID OR DEALER #
o <u>PI. een a.</u> <u>(PAINT BUYERS MARES</u> f this was a gift, indicate relationation <u>Fin</u> certify (or declare) under penalty of perju <u>POLANE</u> <u>(5,11)</u> rout NAME	SELLE ury under the laws of the S	D DAY YR (e.g., parents, spouse, i R	foregoing is true and correct.
certity (or declare) under penalty of perj Poter Gille	SELLE ury under the laws of the signature X 79	D DAY YR (e.g., parents, spouse, i R	foregoing is true and correct.
certity (or declare) under penalty of perj Poter Gille	SELLE ury under the laws of the S SIGNATURE X SIGNATURE	D DAY YR (e.g., parents, spouse, i R	foregoing is true and correct.

BANK ACCOUNTS DRAINED



TRICKED INTO DEEDING HOME



TRASH EVERYTHING FROM HOME IN DUMPSTER



HOME DEMOLISHED FOR RENOVATIONS



POLICE WELFARE CHECK



UNEXPECTED FOR SALE SIGN



ALL THEY HAD LEFT









FINDING A LAWYER WAS HARD



FAVORABLE OUTCOME. YEAH!



VERDICT

16	16 The Court has considered all evidence, has res	olved all credibility	
1	determinations, and makes the following findings on the causes of action and other		
18	18 issues presented at trial:		
19	19 Financial elder abuse: Plaintiffs have establis	hed financial elder abuse by	
20	20 Defendant Office in violation Welf. & Inst. Code §1561	0.30(a): Plaintiffs were over 65 at	
2	21 the time of Defendant's conduct; Defendant obtained F	Plaintiffs' property for a wrongful	
22	22 use, with the intent to defraud, and by undue influence	; Plaintiffs suffered damages; and	
23	23 Defendant's conduct was a substantial factor in causin	ng damages to Plaintiffs. See	
24	24 CACI 3100.		

MESSAGE OF...



TOGETHER WE CAN MAKE A DIFFERENCE



TOGETHER WE CAN MAKE A DIFFERENCE

Ms. Swierenga partners with nonprofits to educate attorneys and the general public about the peril of financial elder abuse and supports legislative efforts to strengthen statutory protections for consumers and elders.

Please reach out to her if you would like her help in your community!

ELDER FINANCIAL ABUSE & CONSUMER PROTECTION LAWYER



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