



An Online Platform for Multi-Disciplinary Financial Exploitation Intervention

Project Team:

- the Brookdale Center for Healthy Aging of Hunter College
- NAPSA
- EverSafe
- University of Texas Health Sciences Center at Houston
- SIFMA

HelpVul is:

- Secure web portal for financial institutions to report suspected financial exploitation to Adult Protective Services and State Securities Regulators
- Enhances communication and collaboration in order to improve outcomes for people experiencing financial abuse.
- HelpVul is being piloted in four geographic locations: Missouri, Montana, North Carolina, and the city and county of San Francisco, with 20 financial institutions participating.

HelpVul addresses challenges financial exploitation vulnerable adults in multiple ways:

- Improved communication between financial institutions and APS
- Creating secure, unified method of information sharing
- Opportunity for specialized intervention

HelpVul is generalizable for widespread future use

- APS offices, State Securities Regulators, and financial institutions can easily sign up and start using HelpVul
- Future developments can include features and tools specialized for the challenges of FE intervention

Future directions:

- Building on the strength of a cross-sector intervention - integrating other kinds of victim service, like training on Trauma-Informed Care
- Diving deeper into our pilot sites with more entrenched partnerships
- Expanding user base to more locations
- Technology improvements to expand features and capabilities
- Continued recruitment of financial institutions focusing on commercial banks

Interested in Collaborating?

Reach out!

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