The 31st Annual National Adult Protective Services Association Conference
November 16th-19th, 2020

Collaboration in APS Work
"How Hard Can it Be?"
Introductions

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Where are you from?

Use Chat to enter What State or Country are you from?
WHO DO WE HAVE WITH US TODAY?

- Adult Protective Services
- Criminal Justice Professionals (Law Enforcement, DA, Judges)
- Health Care Professionals (Home Health, Hospitals, etc)
- Domestic Violence & Sexual Assault Professionals
- Professionals and Volunteers in the Aging Services Network
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WHAT IS COVERED IN The Full Day TRAINING (Full 6 hour instructor led training)

• Introductions/Learning Objectives
• What is “collaboration?” Why collaborate?
• Competencies needed for collaboration
  • Knowledge
  • Skills
  • Attitudes
• System support
• Legal and ethical issues in collaboration
• Models for collaboration
  • Informal partnering
  • Case reviews
  • Formal multidisciplinary teaming
• Next steps?
Workshop Objectives
This workshop is a Demonstration workshop for Module 21 Collaboration in APS Work.

• **It is not the purpose of this workshop to review every aspect of the 6 hours of training in the instructor led module**

• Trainees will become acutely aware of the challenges and barriers to successful collaboration.

• Participants will understand the fundamental elements critical to effective team building within a collaborative partnership and be able to employ strategies to effectively communicate with partners and resolve conflicts.

• Additionally, it is the hope of the workshop facilitators, that the participants will come away with the desire to utilize and complete the entire module.
Road Map to Collaboration

- START
- Intro + Welcome
- Detour "Puzzle"
- Definitions + Terms
- Benefits + Barriers
- Competencies Needed
- Partner Agencies
- Slow Curve "Brake"
- Side Lunch 12:00-1:00
- Confidentiality
- Legal Mandates
- Medicare MDT Teams
- Elder Abuse MDT Teams
- "Brake" 4:00
- STOP 4:00
- Evaluation + Wrap Up
- MDT/ITEM
PUZZLE ACTIVITY

• Bring 3 pieces
• No talking in the meeting area!
• Meeting ends when one leaves
The Completed Puzzle Collaboration = A Safety Net For Clients
WHAT IS COLLABORATION?

• “...assuming complementary roles and cooperatively working together, sharing responsibility for problem-solving and making decisions...”

• “When different professionals, possess unique knowledge, skills, organizational perspectives and personal attributes engage in coordinated problem solving for a common purpose. “
TERMS ENCOUNTERED IN COLLABORATIVE WORK

• Multidisciplinary (MDT)
• Interdisciplinary (I-team)
• Team
PARTNER AGENCIES

Primary MDT Partner Agencies

- APS
- Law enforcement
- Prosecution
- Mental health
- Public health
- Public Guardian/Conservator
- Office on Aging
- Victim-Witness
- Ombudsman

Includes informal networking/collaborations as well as formal multidisciplinary teaming
MDT PARTNER ACTIVITY

Handout #1
SKILLS FOR EFFECTIVE COLLABORATION

- Interpersonal skills
- Communication skills
- Conflict resolution skills

“It’s easy to get good players. Getting them to play together, that’s the hard part.”

- Casey Stengel, long-time manager of the New York Yankees
CONFIDENTIALITY*

• Confidentiality is often cited as a barrier to multidisciplinary team working.

• Discussion:
  • What are reasons for protecting information?
  • What are reasons for sharing information?

*Source for slides on confidentiality are from:

WAYS TO SHARE INFORMATION

- Releases and waivers authorized by client with informed consent
- Information sharing authorized by statute and regulations
- Interagency agreements, protocols and M.O.U.’s
- Court orders
- Informal exchanges of information (in which clients are not identified)
**COMMON FUNCTIONS OF FORMAL MDTs**

<table>
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<tr>
<th>Providing expert consultation to service providers</th>
<th>Identifying service gaps and system problems</th>
<th>Updating members about new services, programs, legislation</th>
<th>Advocating for change</th>
<th>Planning and carrying out training events</th>
<th>Planning and carrying out coordinated investigations or case planning</th>
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MDT Exercise

Handouts

4 Breakout Rooms

Raise Hand or add to Chat
What did you learn, or what ideas from today’s training will you apply to your work?
Thanks Y’all !!!!

ALL Y’all!!!!

Cathy B Wood
Oklahoma APS Trainer/Curriculum Developer

Paul Needham
TCS Services
Training, Consulting, Speaking
Module #21
PIECES OF THE PUZZLE: COLLABORATION IN APS WORK

https://theacademy.sdsu.edu/programs/aps\nwi/core-competency-areas/collaboration-in-\naps-work-instructor-led-training/

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