

How to Access your JEAN subscription through your NAPSA Membership

1. Thank you for signing up for a JEAN subscription at the discounted NAPSA member rate! Step by step instructions on how to access your online JEAN subscription are below:
2. Go to <https://napsa.wildapricot.org/> in your browser
3. In the fields indicated below in the top left corner of the screen, enter the email address associated with your NAPSA membership and your password.

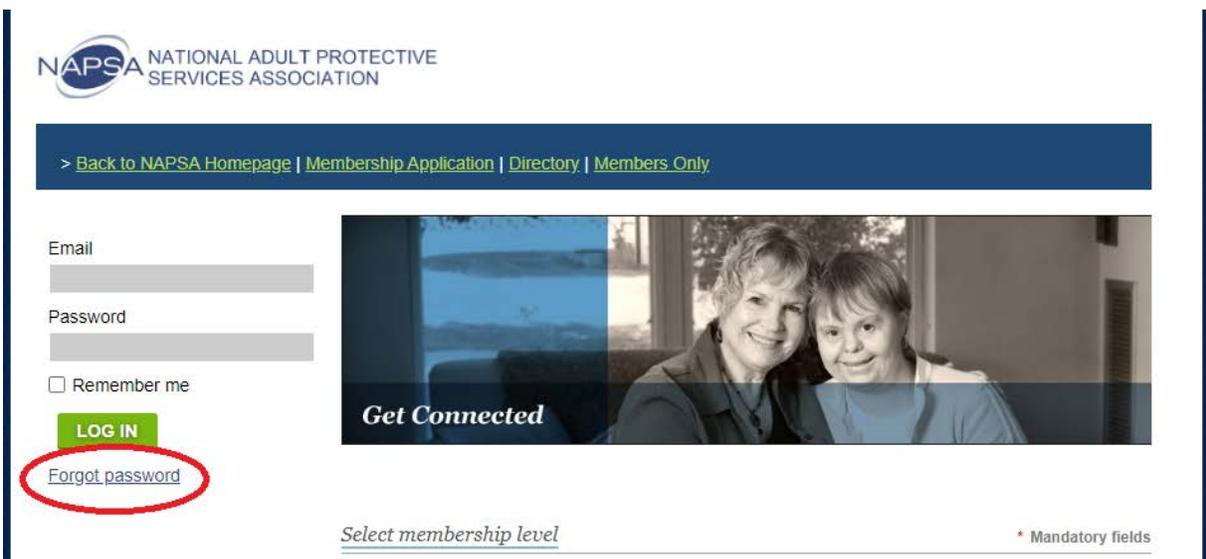


The screenshot shows the NAPSA login page. At the top left is the NAPSA logo and the text "NATIONAL ADULT PROTECTIVE SERVICES ASSOCIATION". Below this is a navigation bar with links: "> Back to NAPSA Homepage | Membership Application | Directory | Members Only". The main content area features a login form on the left and a banner image on the right. The banner image shows two elderly women smiling and is titled "Get Connected". The login form includes an "Email" field, a "Password" field, a "Remember me" checkbox, a green "LOG IN" button, and a "Forgot password" link. Red circles highlight the "Email" and "Password" labels, and red arrows point to the input fields. Another red circle highlights the "LOG IN" button.

Annotations:

- Red circles around "Email" and "Password" labels.
- Red arrows pointing to the input fields.
- Red circle around the "LOG IN" button.

4. If you need to have your password reset, click the Forgot Password button as shown below. Then follow the prompts to complete the steps to reset your password. If you continue to experience difficulties, email info@napsa-now.org for additional assistance.



This screenshot is identical to the one above, but with a red circle around the "Forgot password" link in the login form.

Annotation:

- Red circle around the "Forgot password" link.

5. After entering your login credentials, you may be prompted to accept the Terms of Service. Complete this step.
6. Once you are logged in, click on View Profile



> [Back to NAPSA Homepage](#) | [Membership Application](#) | [Directory](#) | [Members Only](#)

Example NAPSA Member

[View profile](#) 

[Change password](#)

Log out



7. At the top of the screen, click on Journal of Elder Abuse and Neglect (JEAN). (Please note: If you receive an error message after completing this step then your JEAN subscription has not yet been activated. You can sign up for a JEAN membership here or, if you have already signed up and paid, you can email info@napsa-now.org for assistance.)



[Example NAPSA Member](#) | [Change password](#) | [Log out](#)

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My profile

8. Click the button that says Access JEAN. You will then be taken to the online subscription!

> [Back to NAPSA Homepage](#) | [Membership Application](#) | [Directory](#) | [Members Only](#) | [Journal of Elder Abuse and Neglect \(JEAN\)](#)



Thank you for subscribing to the Journal of Elder Abuse & Neglect (JEAN). Please click on the "Access JEAN" button to view the journal.

