

Tara Heumann, Deputy County Counsel San Mateo County

Andrea Higgens, Elder Abuse Inspector San Mateo County District Attorney's Office

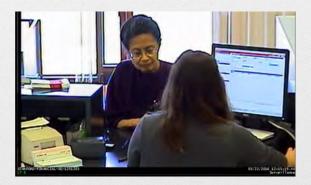
## Session Overview

- Case studies of successful multi-disciplinary investigations and subsequent prosecutions.
- Discussion of challenges to collaboration across disciplines.
- Q & A

## Case Study: Shirley Remmert

#### IACP Elder Abuse Roll Call Videos





## How did the case begin?

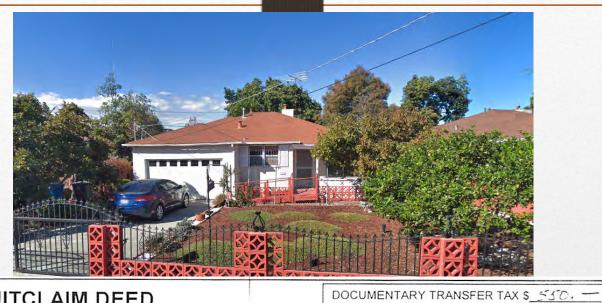
- APS report from victim's niece and nephew: their cousin was isolating their aunt
- APS report from bank: four large withdrawals
- APS report from CI: quitclaim deed
- DPG assigned → set up welfare check with nephew; officer accompanying DPG made decision to on-view arrest

## Our Multi-Disciplinary Approach

- DPG reached out to DAI while still on scene, DAI reached out to assigned DDA, case roundtabled in real time.
- Co-Investigation with EPAPD search warrant, interviews, document analysis. DPG, DA & DAI, and PD Detectives.

## Search Warrant

- Law enforcement can seek judicial permission to search for evidence of a crime.
- Police search, seize evidence, and can review later
- Detectives, DAI, and DDA sorted through documents seized with the warrant pointed us in the direction of bank accounts, estate planning documents, evidence of abuser's fraud



#### QUITCLAIM DEED

	EXPLANATION
APN (163-415-160	
	Signature of Declarant or Agent determining tax
For a valuable consideration, receipt of which	s hereby acknowledged,
Patricia C. King, Trustee of the Patricia C. King Tru	st U/D/T, Dated September 24, 1990 as Amended by the Fourth
(Disclaiming Party(ies)	
Amendment	
hereby quitclaim(s) to Shirley V. Remmert (Property Owner(s))	
the following real property in the City of East San Mateo	Palo Alto, County of, California: (insert legal description)
Lot 30 in Block 8, as designated on the map entitle	TRACT NO. 589 PALO ALTO GARDENS SAN MATEO

COUNTY, CALIF.", which map was filed in the office of the Recorder of the County of San Mateo, State of California,

on December 31, 1947, in Book 28 of Maps at Page 26, 27, and 28.

EXEMPTION (R&T CODE)

RECORDIN	G REQUESTED BY
Patricia C. K	ing
AND WHEN	N RECORDED MAIL TO:
Patricia C. K 1107 Gaillar East Palo Ali	·
	STACE ABOVE THIS EINE FOR RECORDER'S USE
	GENERAL AND DURABLE POWER OF ATTORNEY
constitute as Attorney fo  (a) debt, accountshall become	Patricia C. King, the undersigned, hereby make, nd appoint Shirley V. Remmert and/ or Julia C. Venoya as my true and lawful r me and in my name, place and stead and for my use and benefit:  To ask, demand, sue for, recover, collect and receive each and every sum of money, nt, legacy, bequest, interest, dividend, annuity and demand (which now is or hereafter the due, owing or payable) belonging to or claimed by me, and to use and take any legal process or otherwise, and to execute and deliver a or release therefore, together with the right and power to compromise or compound or demand;

Recording requested by SHIRLEY V. REMMERT And when recorded mail this document to Shirley V. Remmert 1107 Gaillardia Way East Palo Alto, CA 94303

#### PRIVATE SETTLEMENT

I, Patricia C. King, agree with Shirley V. Remmert to the terms of the following settlement of one million dollars payable to Ms. Remmert for damages and personal injury that the latter person incurred, arising from my report made to San Mateo County Social Worker Diane Wilson on November 21, 2000 and other incidents.

The property at 1107 Gaillardia Way, East Palo Alto, CA 94303 by a quitclaim deed, Recording No. 2016-005246 CONF on January 21, 2016, my personal possessions, and other assets may not be used as an offset or substitute for this settlement.

This agreement is accepted by Patricia C. King and Shirley V. Remmert and takes effect on the date below.

02 28+2016 Date 02-28-2016 Date

## Working Together

- Working as a team, we built the case from the ground up with an eye towards trial.
- DDA involvement from the outset crucial to convicting Remmert at trial.
  - DDA directed our investigation.
  - She was totally familiar with the case, the evidence, and the witnesses.

### Outcome - GUILTY

- \$80,400 in evidence
  - \$8,639 returned to the Housing Authority
  - \$71,761 returned to Auntie Pat & her family
- Shirley removed from all of Auntie Pat's financial accounts, POA was voided.
- Quitclaim deed voided, returning the house to Auntie Pat and her estate.
- State Prison Sentence 7 years

Why does the Remmert case matter?

# Concerned family







## Court Investigator







Public Guardian











County Counsel



Patricia and family

## Case Study: Ida Ferguson

- 77-year old female.
  - Immobile for four months on the couch.
  - No one changing her diapers or cleaning her regularly.
  - No one at home with her during the day.
- No one feeding her appropriately.
  - Malnourished and dehydrated.

## Case Study: Ida Ferguson

- Found on the floor and unresponsive by family friend.
- Fire, EMS, and hospital ER all cross-reported to APS.
- PD not notified while Fire/EMS on-scene; no one knew she had a caregiver. They assumed it was a case of self-neglect.
- Investigation delayed for almost 48 hours.

## Case Study: Ida Ferguson

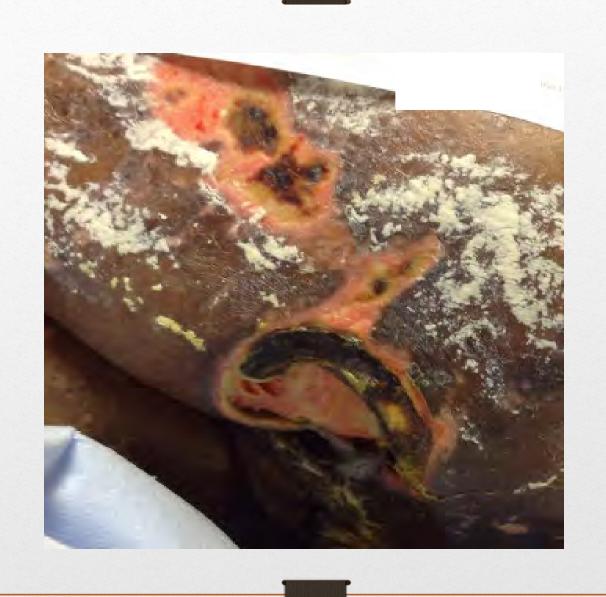
- APS social worker arrived at the hospital and learned that Ida was not expected to live.
- Ida had osteomyelitis and near-fatal sepsis. The doctors needed to amputate her feet but she was too malnourished.
- Hospital staff referred to her as "A Christmas Miracle" because she had survived such horrendous neglect.
- Social worker called me from the hospital and we activated our Quick Response Team.

#### WARNING - GRAPHIC CONTENT









## Outcome - Guilty

- The abuser was found guilty of felony elder neglect.
- Ida was able to live out her life in comfort at a skilled nursing home under hospice care.
- We continued to work collaboratively as a team to protect the Ida despite the abuser's efforts to bring Ida back to the abusive situation.

## Why Does Ida's Case Matter?

- Without the relationships we had built with APS, it might have taken even longer to get law enforcement involved in the case.
- Working closely with the APS social worker, we were able to gather the evidence we needed to convict the abuser.
- We sent a clear message to the community that this lack of care to vulnerable elders is unacceptable regardless of the suspect's intentions.

# Something to lighten things up.

Nice hat!

## Case Study: Albert Boasberg

- In 2014, the Ombudsman's Office referred Robert and Rose Taylor to EDAPT/the Public Guardian (PG) when their Power of Attorney, Albert Boasberg, stopped paying for their care homes.
- Robert was a severely disabled adult, and his mother, Rose, was 92 years old and suffered from dementia. Both relied on 24-hour care.

## Case Study: Albert Boasberg

- The PG's initial investigation indicated Boasberg had potentially embezzled the money Robert and Rose had accumulated to pay for their care.
- Due to the complexity of the case, the PG referred the case to the San Mateo County DA's Office's Elder Abuse Unit for further investigation and prosecution.

## Case Study: Albert Boasberg

- After a multi-year investigation, we confirmed Boasberg embezzled more than \$400,000 of Robert and Rose's money, which he squandered on elaborate vacations for his wife. Boasberg bankrupted Robert and Rose, and then himself.
- Boasberg, an attorney for nearly 60 years and Robert's only "friend," was arrested and pled guilty to elder financial abuse and insurance fraud.

#### From the Daily Journal archives

## Former attorney sentenced to four years in state prison

Judge rebukes man who took funds from 92-year-old woman and dependent son

By Anna Schuessler Daily Journal staff Jan 12, 2019 , 0

fy BBD

More than three years after suspicions were raised about an attorney who failed to pay for the long-term care for a 92-year-old woman and her disabled and dependent son, the 83-year-old Daly City resident who once served as the mother and son's power of attorney was sentenced to four years in state prison on convictions of felony elder fiscal abuse and one count of insurance fraud.

In delivering Albert Boasberg's sentence Friday, Judge Stephanie Garratt said she felt heartbroken for the male victim, who is in his 60s and living at the Burlingame Long Term Care Center, and the life he will live after someone he considered a close friend squandered funds his mother saved for his care.



Albert Boasberg

## Why does the Boasberg Case Matter?

- The Public Guardian realized that the case was too complex and geographically broad to be handled by local law enforcement agencies.
- The PG provided crucial assistance in gaining access to the victim's financial and medical records, which were the foundation of our case.
- Working together, we put the abuser in prison.

## Challenges to Collaboration

- Challenge: Speaking different languages.
  - Solution Spend the time to educate each other
- Challenge: Culture clash between social workers and law enforcement.
  - Solution Use your MDTs as opportunities to share frustrations constructively.
  - Find a specific liaison to coordinate between stakeholders.

## Challenges to Collaboration

- Challenge Lack of responsiveness
  - Solution work through a designated liaison to help overcome inertia.

## Thank you for your time.

Tara Heumann theumann@smcgov.org (650) 363-1965

Andrea Higgens ahiggens@smcgov.org (650) 363-4796