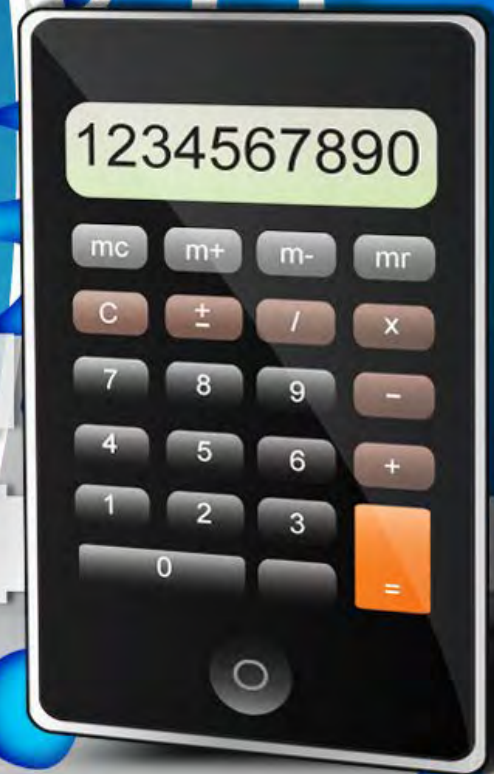


# Is It Simply a Numbers Game?

Jennifer Kirchen, *Deputy Assistant Director*  
*Arizona Aging and Adult Services*

Kathryn Sapp, *APS Policy & Staff Development*  
*Missouri Division of Senior & Disability Services*



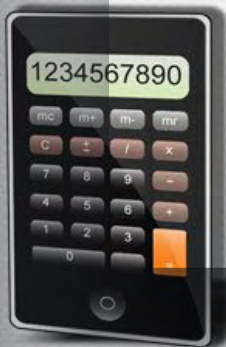
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# **Welcome & Introductions**

- Name
- Position
- State
- Years in APS

# 1. Overview

- A. Concluding a report
- B. Variability of findings study in CA



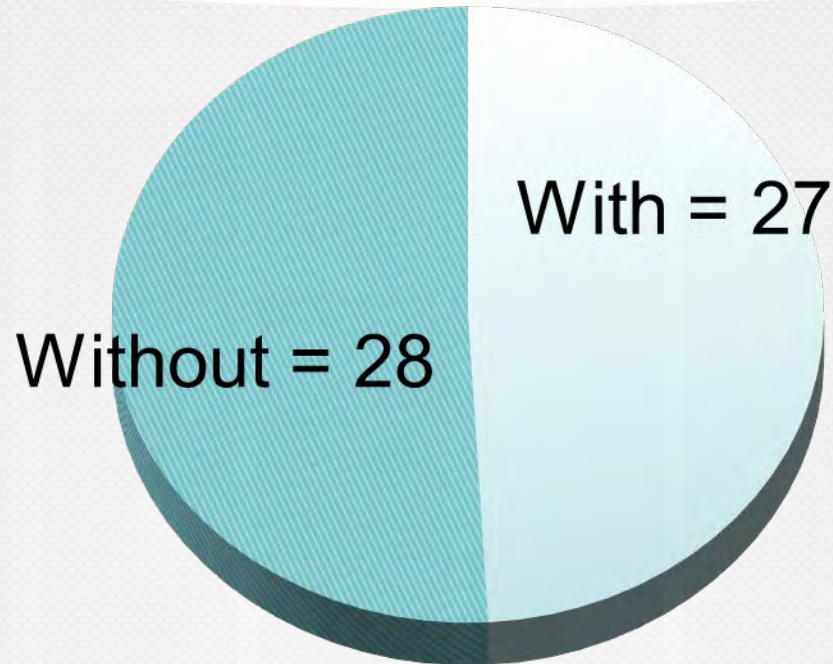


# 2. NAMRS Data

- Rates
- Definitions
- Requirements



# States with Registries



Based on FFY17 NAMRS Agency Component, Key Indicators & Case Component: 27 of 55 state/territories have perp registries



# Discussion

? Tools/Trends

? Findings impact rates

? Appeals

? Perp Registry

? Your # Hi or  
Lo



# Next Steps

7

- **Workgroup (Sept 2019)**
- **NAPSA white paper:**
  - **Caseload sizes**
  - **Hotline staffing**
  - **Response rates**



# Best Practices

- Substantiated Findings
- Intent
- Burden of Proof
- Requirements





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