

# Verbal Abuse

## *“Mosaic”*

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# NAPSA - 2016

# Verbal Abuse

## *“Mosaic”*

Paul Needham

Steve Field

# Verbal Abuse

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What is it?

How to Identify it?

The effects?

*“After all it’s just Verbal Abuse.”*

# Objectives

- Utilizing *video* clips and *group discussion* participants will be able to:
  - Better identify verbal abuse and severity of harm this form of abuse has on the victim.
  - Relate the issue of verbal abuse to other forms of abuse APS often deals with, Sexual Abuse, DV, Stalking, Undue Influence.
  - Identify many different elements and indicators of verbal abuse.
  - Identify many of the effects on the victims.

# "Verbal Abuse"

means the use of words,  
sounds, or other  
communication including,  
but not limited to, gestures,  
actions or behaviors,

by a caretaker or other person  
providing services to a  
vulnerable adult

# Verbal Abuse

- that are *likely* to cause
  - a reasonable person to experience
    - humiliation
    - intimidation,
    - fear
    - shame or
    - degradation

# Lessons Learned

- Victim's fear: What will you do *to* me, rather than *for* me?
- Abusers are more powerful to the victim than interventionists

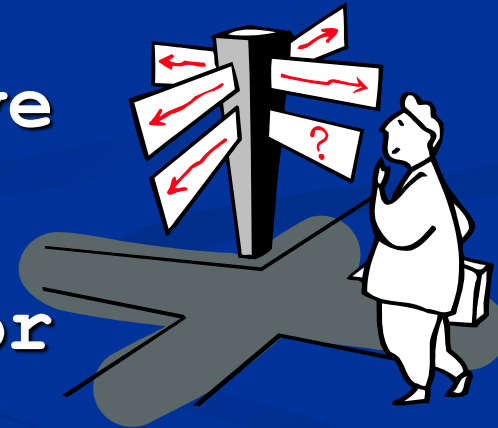


# Victim Indicators

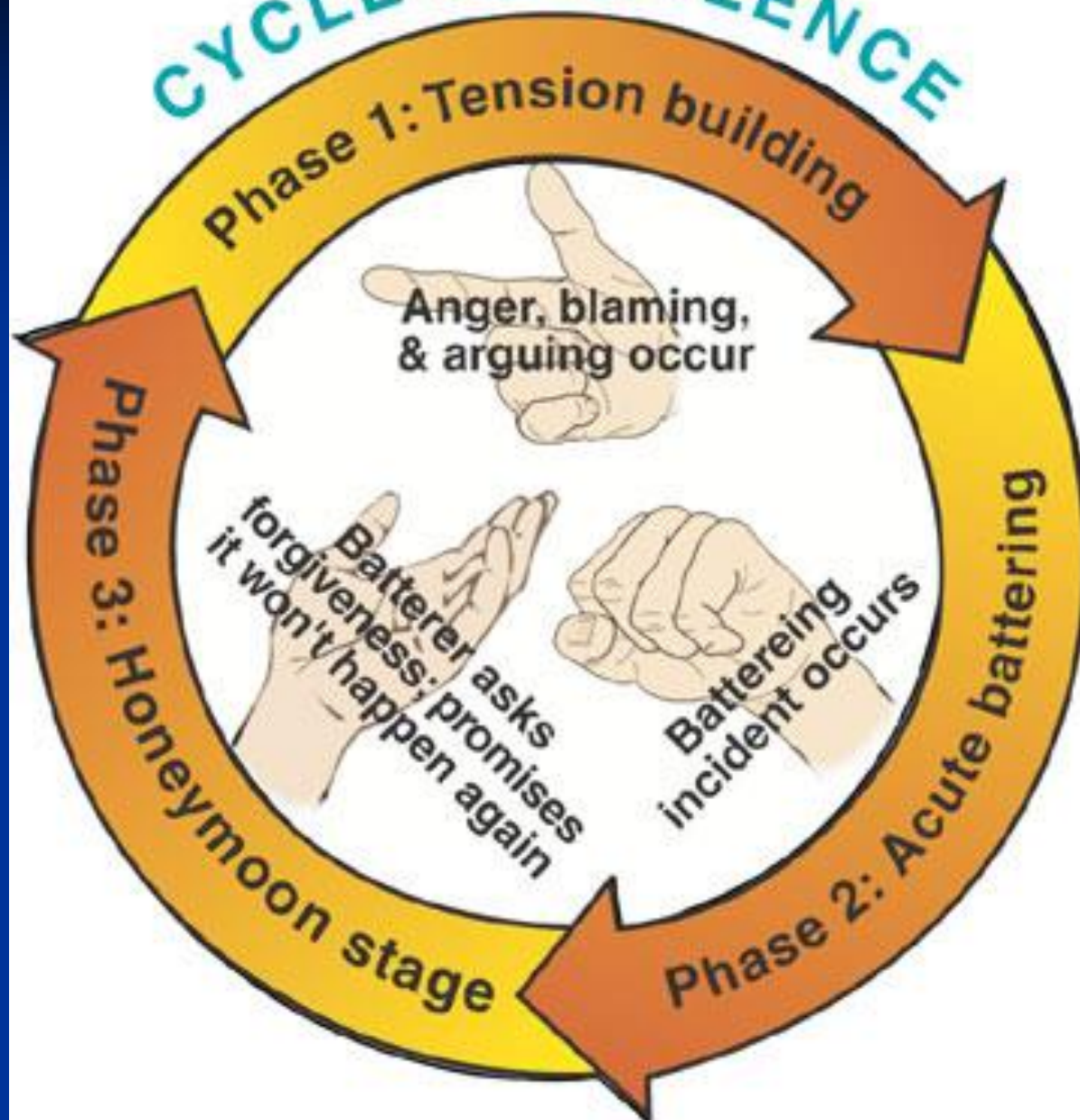
- Hypertension
- Significant weight loss or gain
- Dizziness
- Sleeplessness
- Sadness, depression, confusion
- Cowers

## (more) Victim Indicators

- Is emotionally upset
- Withdrawn, non-responsive
- 
- Exhibits unusual behavior
- Reports being verbally abused



# CYCLE OF VIOLENCE





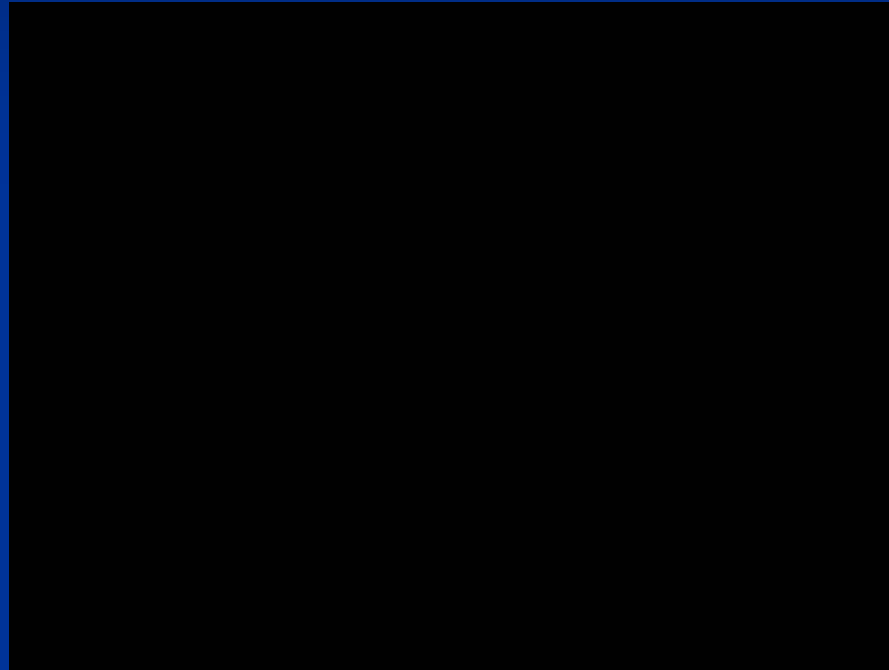
Jimmy

"Verbal abuse" means the use of words, sounds, or other communication including, but not limited to, gestures, actions or behaviors, by a caretaker or other person providing services to a vulnerable adult that are likely to cause a reasonable person to experience humiliation, intimidation, fear, shame or degradation.

# Signs of Verbal Abuse

- While watching the following videos.....
- Refer back to the working definition of “verbal Abuse” and utilize that definition to:
  - Who the offender/perpetrator is?
  - What action makes it verbal abuse?
  - What are the victim reactions?

# Golden Years





# Mrs. Goldberg



# Mr. Ruben



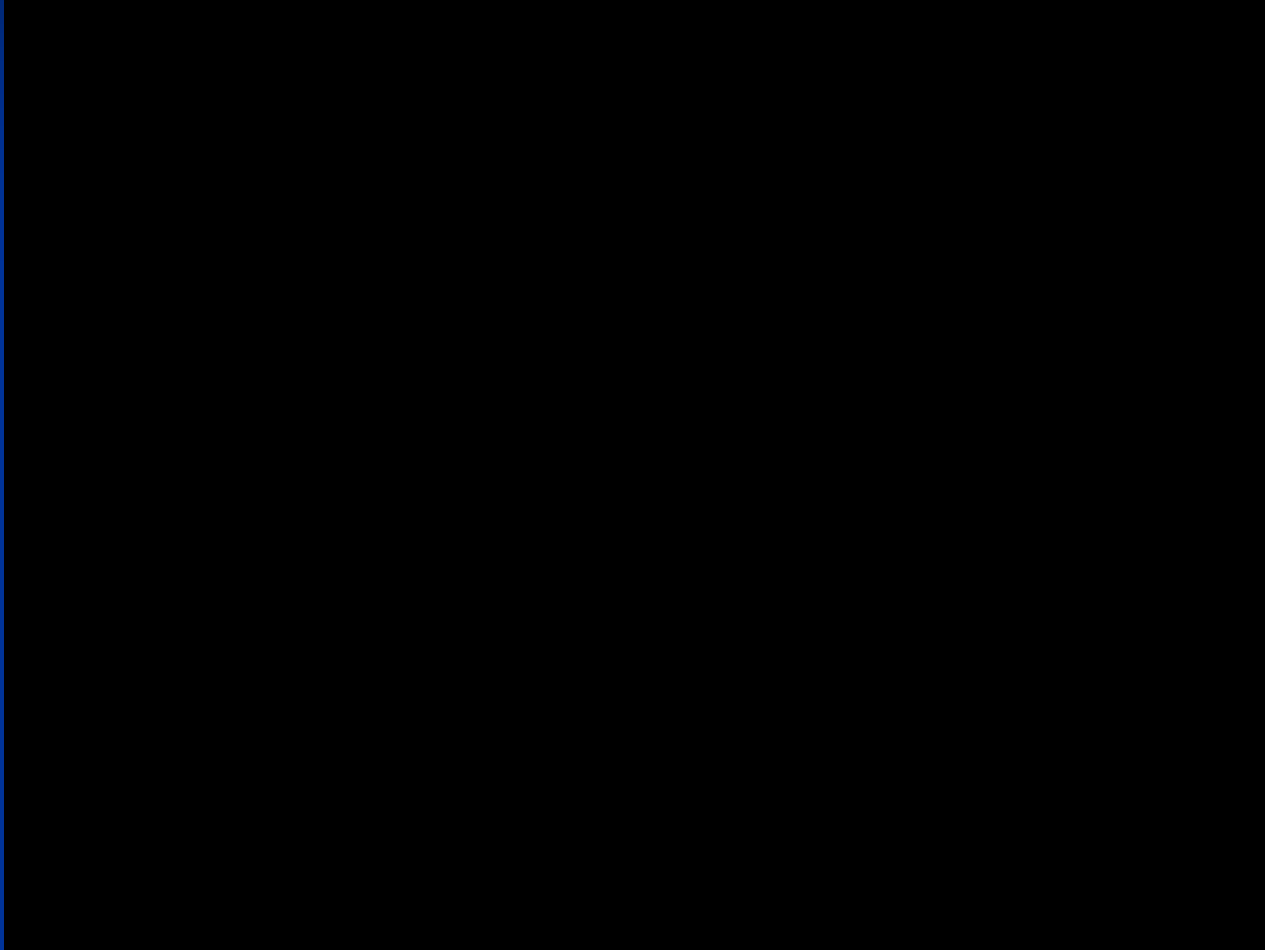
# Lunch Lady



# Mr. Connors

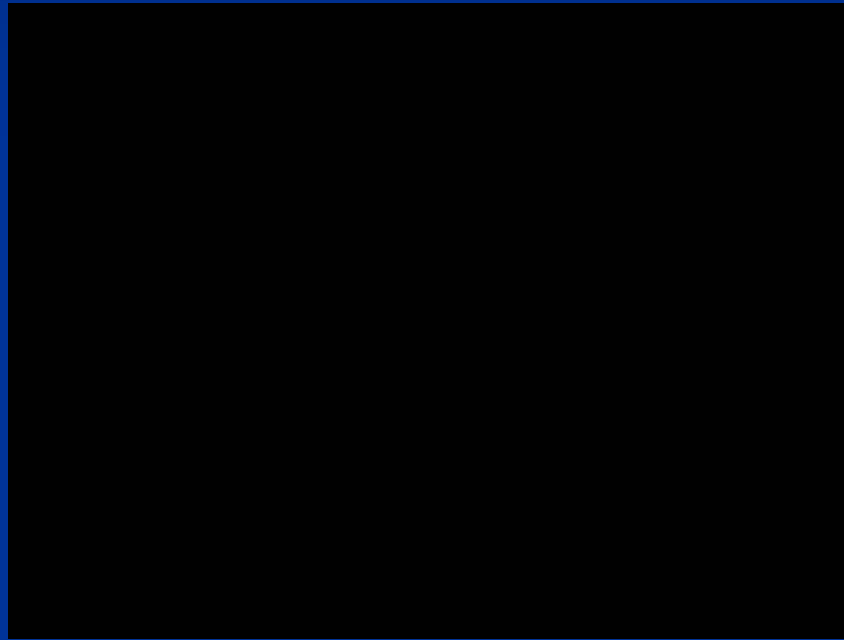


# Gaslight (1944)

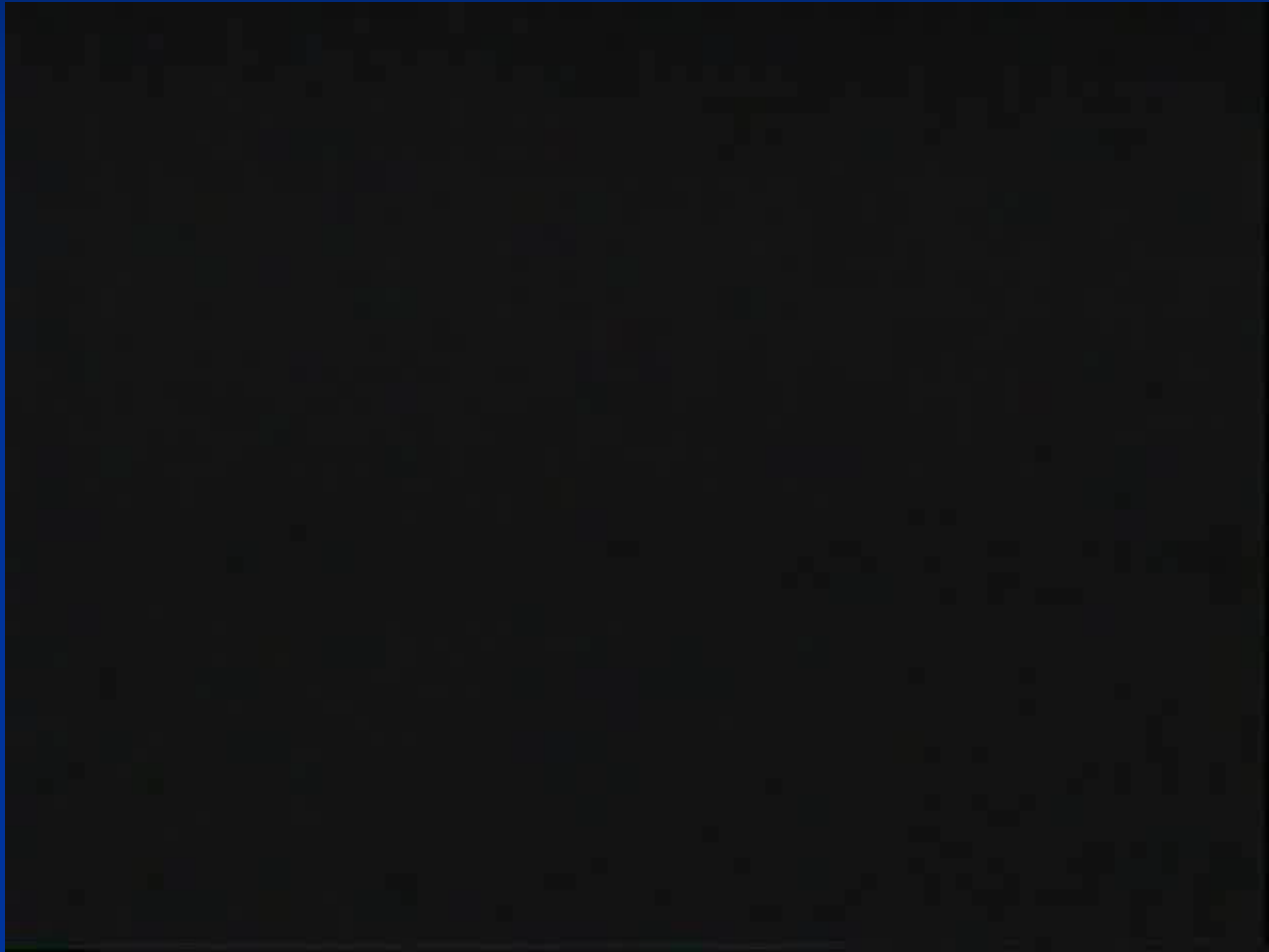


# “A Mother Never Gives up Hope”

■ Anne:



# Dorothy and Gary



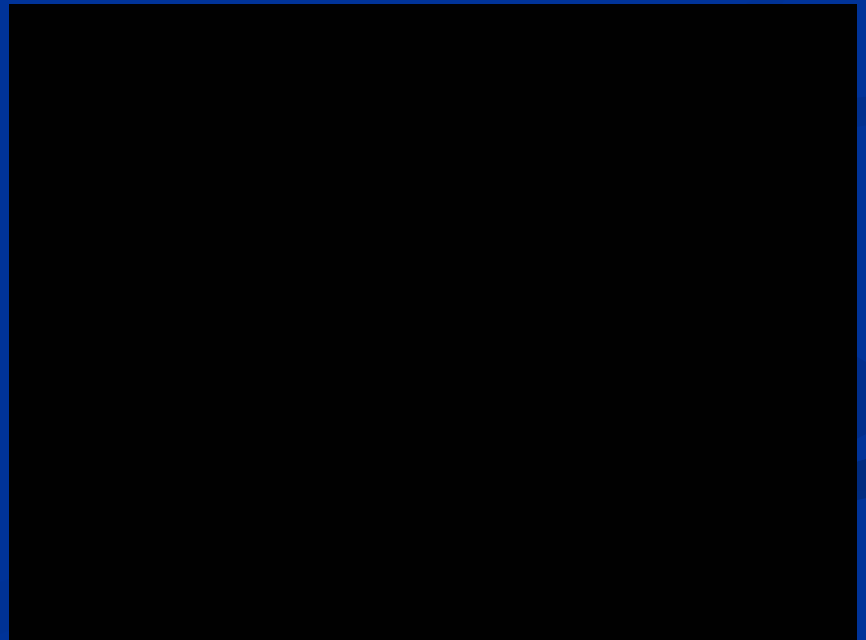
# Lucille





# “Just to Have a Peaceful Life”

■ Pat



Questions?

# Thank you!



## Questions?

■ Steve Field

Contact info: \_\_\_\_\_

Paul Needham

■ Contact info: \_\_\_\_\_

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# Bibliography

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March 2002
- Older People's Understanding of Verbal Abuse,  
Nandlal, and Wood, Journal of Elder Abuse and  
Neglect Vol. 9(1) 1997
- National Center on Elder Abuse: The Basics: Major  
Types of Elder Abuse 2003 website
- The Verbally Abusive Relationship: How to  
Recognize It and How to Respond, Adams Media Corp  
Canada 1992

# Web Sites

- <http://www.drirene.com/verbalabuse.htm>
- <http://db.rdms.udel.edu:8080/CANE/index.jsp>
- [http://www.actabuse.com/verbala  
buse.html](http://www.actabuse.com/verbala<b>b</b>use.html)
- [http://members.tripod.com/~Deaf  
Deb/index.html](http://members.tripod.com/~DeafDeb/index.html)

# Videos

- “Golden Years” –
  - Goldpitt Productions-1994
- “In Your Hands”
  - New York Foundation For Senior Citizens, Inc.-1995
- “A Mother Never Gives Up Hope”
- “Elder Abuse- 5 Case Studies”
- “Just to have a Peaceful Life”
  - Terra Nova