LAUNCH OF THE NAPSA APS WORKER CERTIFICATION

NAPSA Certification Program and Trainer’s Registry

Kevin Bigelow, NAPSA Consultant
Lori Delagrammatikas, California Department of Social Services, APS Liaison
Certification and Minimum Consensus Program Guidelines

- Guidelines developed by ACL and put out for comments last year
- Not “required”
- Included specific recommendations regarding training for APS workers
- Recommends worker certification
Recommendations: Standardized training

“It is recommended that APS systems provide training to workers on a regular basis. It is recommended that an APS worker certification process be established. It is recommended that workers be supported in their goal of achieving certification within the first two years of employment. In developing the APS certification requirements, it is suggested that APS systems incorporate the following Core Competencies for APS workers which are: (followed by a list of the 23 NAPSA core competencies AND Supported Decision Making)“

*From the ACL “Draft Voluntary Consensus Guidelines For State APS Programs*"
Brief history of training modules

- http://theacademy.sdsu.edu/programs/adult-services/master/core-curriculum/
What’s Missing?

Supported Decision Making- will be the 24th core competency
Brief history of Certificate Committee

• Creation of the Certificate Committee *(reason for it’s creation, who participates)*

• Creating training Options: ‘test-out’, e-learning, in-person

• Trainer’s Registry
Goals of Certification

- All jurisdictions to have access to quality training (examples: rural communities, funding barriers, workload issues)
- Trainers to have resources to use or develop other adjunct trainings
- More recognition of APS and related fields as a career
- Decreased staff stress by providing more tools to use in their jobs
- Increased safety for workers and clients
Current status of the Certification project

• Just kidding…

• Modules created
• Test out questions developed
• Registry is ready
• Creating the application process
• Moving into pilot phase
Still be determined…

- Costs to states and individuals
- Time for tasks for NAPSA
- Website
- Testing the application process
- Complications in the process
Questions for the Group

• Does your State track training?
• Would you be interested in having your state classes pre-certified for all attendees?
• Could you provide transcripts for your workers?
• Could you track completion of all 23 core competencies?
• Could your training budget support certification?
First Pilot Study-California

• Do you want to pilot in your state?
  Let’s talk!
Resources for Training

• Announcements about training
• Access to eLearnings
Trainer’s Registry

• Who can be a trainer?
• How do you get added to the registry? What are the requirements?
• How and when would you use the registry?
Education Survey - Intro

Paul “Mountain Man” Needham will review…
Survey-Page #1

• Does your state have training that covers these learning objectives?

• If you use the NAPSA Modules (with major changes by your state/county), what was the reason for these changes?

• If you are using a locally developed module covering these same learning objectives what is the title of the comparable training?
Survey-Page #2

• If you are using field based on the job training, are you using the NAPSA field guide?

• Does the new APS hire receive this training as part of their initial induction?

• If this training is part of initial induction, how is this training module trained?
Results of Education Survey
Hoped for Outcomes

• Standardization of Training

• Recognition of time/effort of workers completing trainings

• Documentation of skills trained for purposes of promotion, transfer, resume’, etc.

• Movement toward the vision of a national standard, soon to be required.