

What APS Can Learn From the Police

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Presenters

Tim Musgrave: Sergeant Musgrave leads the
Portland Police Bureau Elder Crimes Unit

Becky Byer: Becky is an adult protective services
investigator who is colocated in the Portland
Police Bureau's Elder Crimes Unit

Wendy Hillman: Wendy is manager of
Multnomah county's adult protective services
program

APS and law enforcement in Multnomah County

APS has an investigator co-located with Portland Police Elder Crimes Unit. The police have learned from APS:

- assessing physical care needs
- assessing physical health issues/supplies
- care giving issues and expectations

What can APS learn from the Police?

- Observation skills
- Reading body language
- Interviewing skills
- Documentation

Observation Skills

On the next slide is a picture of a well known landmark. We will give you one minute to look at the photo and then some more time to write down your impressions of the picture.

Investigator 'Must Haves'

Characteristics of a great investigator:

- *Curiosity*
- *Good communication and listening skills*
- *Manage conversations and effectively draw out information*

What is Evidence?

- Things you expect to find
- Things you do find
- Things present that should not be present
- Things not present that should be present

Observation Activity #1

We are going to show you a scene on the following slide. Please be ready to make a list of observations of what you see.



Observation Discussion

How many things did others see that you may have overlooked?

This is the skill each of us needs to develop when doing investigations.

Observation Activity #2

We are going to show you a scene on the following slide. Please be ready to make a list of observations of what you see.

- Add photo here

Observation Discussion

How many things did others see that you may have overlooked?

Sometimes, what you DON'T see can be very important.

Body Language

Verbal Cues

Investigative Questions

What follows a GREAT investigation?

A GREAT report!

Reports are the way we communicate
investigative findings with others

Reports

- Before you can write a great report, you must do a great investigation (or you won't have anything to write about)
- After a great investigation, you must write a great report or it won't matter that you did a great investigation

Reports that may go to law enforcement

Be familiar with the elements of the laws in your state related to adult protective services

i.e., theft, assault

Clearly address each of those elements in your report

- Example slide here
- Call Tom Mott