

## NAPSRC TECHNICAL ASSISTANCE NEEDS SURVEY SUMMARY

CASELOAD MANAGEMENT				
	High Priority	Medium Priority	Low Priority	Rating Count
Managing Workloads	<b>59.0% (23)</b>	28.2% (11)	12.8% (5)	39
Case Severity Measurements	41.0% (16)	<b>46.2% (18)</b>	12.8% (5)	39
Staff Experience Levels	23.1% (9)	<b>51.3% (20)</b>	25.6% (10)	39
Case Closure	12.8% (5)	<b>64.1% (25)</b>	23.1% (9)	39
<b>answered question</b>				<b>39</b>
<b>skipped question</b>				<b>6</b>

TRAINING				
	High Priority	Medium Priority	Low Priority	Rating Count
Pre-service Training (create or revise)	<b>45.0% (18)</b>	30.0% (12)	25.0% (10)	40
Basic In-service Training	<b>40.0% (16)</b>	32.5% (13)	27.5% (11)	40
Advanced In-service Training	<b>64.1% (25)</b>	28.2% (11)	7.7% (3)	39
Basic Supervisor Training	<b>56.4% (22)</b>	28.2% (11)	15.4% (6)	39
Advanced Supervisor Training	<b>62.5% (25)</b>	32.5% (13)	5.0% (2)	40
<b>answered question</b>				<b>40</b>
<b>skipped question</b>				<b>5</b>

## POLICIES & PROCEDURES

	High Priority	Medium Priority	Low Priority	Rating Count
Ethics	33.3% (13)	<b>41.0% (16)</b>	25.6% (10)	39
Intake	38.5% (15)	<b>41.0% (16)</b>	20.5% (8)	39
Investigation Protocol	<b>61.5% (24)</b>	25.6% (10)	12.8% (5)	39
Investigation Timeframe	17.9% (7)	<b>51.3% (20)</b>	30.8% (12)	39
Substantiation Criteria	<b>43.6% (17)</b>	41.0% (16)	15.4% (6)	39
Licenses Facility Investigations	7.9% (3)	21.1% (8)	<b>71.1% (27)</b>	38
Unlicensed Facility Investigations	23.1% (9)	35.9% (14)	<b>41.0% (16)</b>	39
Emergency Interventions	<b>52.6% (20)</b>	42.1% (16)	5.3% (2)	38
Needs Assessment	31.6% (12)	<b>55.3% (21)</b>	13.2% (5)	38
Risk Assessment	<b>51.3% (20)</b>	46.2% (18)	2.6% (1)	39
Capacity Assessment	<b>61.5% (24)</b>	33.3% (13)	5.1% (2)	39
Referrals	18.9% (7)	37.8% (14)	<b>43.2% (16)</b>	37
Case Planning	39.5% (15)	<b>47.4% (18)</b>	13.2% (5)	38
Involuntary Services	28.9% (11)	<b>50.0% (19)</b>	21.1% (8)	38
Service Monitoring	18.4% (7)	<b>60.5% (23)</b>	21.1% (8)	38
Case Closures	20.5% (8)	<b>53.8% (21)</b>	25.6% (10)	39
Length of Time Cases Stay Open	26.3% (10)	31.6% (12)	<b>42.1% (16)</b>	38
Guardianship Issues	<b>39.5% (15)</b>	<b>39.5% (15)</b>	21.1% (8)	38
Working with Law Enforcement	<b>48.7% (19)</b>	35.9% (14)	15.4% (6)	39
Working with Financial Institutions	<b>64.1% (25)</b>	33.3% (13)	2.6% (1)	39
Confidentiality	23.1% (9)	<b>51.3% (20)</b>	25.6% (10)	39
Documentation	<b>53.8% (21)</b>	33.3% (13)	12.8% (5)	39
Worker Safety	<b>61.5% (24)</b>	33.3% (13)	5.1% (2)	39

Identifying Gaps in Policies	<b>56.4% (22)</b>	25.6% (10)	17.9% (7)	39
<b>answered question</b>				<b>39</b>
<b>skipped question</b>				<b>6</b>

MULTIDISCIPLINARY EFFORTS				
	High Priority	Medium Priority	Low Priority	Rating Count
Creating and maintaining a case review multidisciplinary team	<b>41.0% (16)</b>	38.5% (15)	20.5% (8)	39
Creating and maintaining and elder death review multidisciplinary team	23.1% (9)	<b>59.0% (23)</b>	17.9% (7)	39
Criteria for cases reviewed / team policies & procedures	<b>46.2% (18)</b>	41.0% (16)	12.8% (5)	39
<b>answered question</b>				<b>39</b>
<b>skipped question</b>				<b>6</b>

PROGRAM ADMINISTRATION				
	High Priority	Medium Priority	Low Priority	Rating Count
Uses of technology	<b>46.2% (18)</b>	35.9% (14)	17.9% (7)	39
Implementing quality controls	<b>56.4% (22)</b>	35.9% (14)	7.7% (3)	39
Establishing evidence-based practices	<b>66.7% (26)</b>	33.3% (13)	0.0% (0)	39
Analyzing and utilizing program data	<b>59.0% (23)</b>	25.6% (10)	15.4% (6)	39
Public education	<b>46.2% (18)</b>	<b>46.2% (18)</b>	7.7% (3)	39
<b>answered question</b>				<b>39</b>
<b>skipped question</b>				<b>6</b>