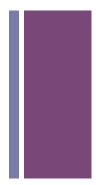


#### The Impact of Hoarding Disorder on Individuals, Families and Communities

Janet Yeats – janet@thehoardingproject.org The Hoarding Project – www.thehoardingproject.org NAPSA Conference, October 3, 2013





- Background on Hoarding
- Safety/health issues involved with hoarding
  - Are there any precautions we should take for our safety?
- Measurement/Assessment Tools
- What to do when we encounter a homeowner with a hoarding situation:
  - How to talk with them re: hoarding concerns
  - How to offer resources
- Further Considerations





## +

### **Background on Hoarding**

## + FAQ: What is hoarding disorder?



- Quick answer: A new diagnosis with the DSM5, the common definition has 4 parts:
- 1. Excessive acquisition of stuff
- 2. Difficulty discarding possessions
- 3. Living spaces that can't be used for their intended purposes because of clutter
- 4. Causing significant distress or impairment

FAQ: What's the difference between clutter, collecting, and hoarding?

### Quick Answer:

- Clutter: possessions are disorganized and may be accumulated around living areas
  - No major difficulty with excessive acquisition AND no major difficulty discarding items
  - Can carry on normal activities in home

- Collecting: new possessions = part of larger set of items
  - Display does not impede active living areas in home
- Hoarding: possessions become unorganized piles of clutter
  - Prevent rooms from being used for normal activities
  - Motivation to display items: lost

## FAQ's: How many people hoard?

Quick answer: More than you think but we're really not sure yet!

- Estimates range greatly- up to 15 million in the U.S.
- Studies haven't been big enough to give accurate estimates yet



#### Prevalence

2-5% of the population (Iervolino et al., 2009; Samuels et al., 2008)

On the high end, That means that over

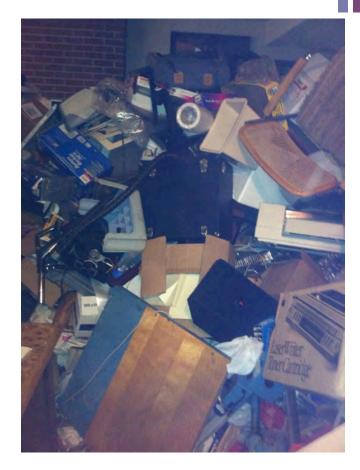
### **342 million** people **on the planet** meet criteria for moderate to severe compulsive hoarding behavior.

That's approximately

**15.7 million** people in the **United States.** 

## FAQ's: Are some people more likely to hoard than others?

- Quick answer: Research shows that
  - Men hoard more than women
  - Older people hoard more than younger people
    People with lower income
    - (Samuels, et al. 2008) hoard more than people with higher income



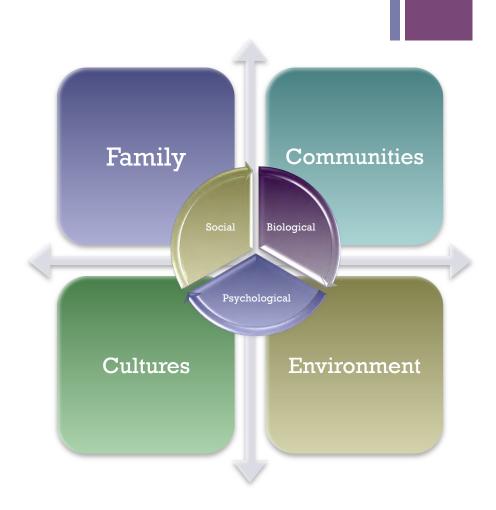
## + FAQ: What causes hoarding?

 Quick answer: lots of things can contribute to hoardinglike biological, psychological, and social factors.

The BIOPSYCHOSOCIAL Model of Compulsive Hoarding states that:

#### **Compulsive hoarding behavior**

arises from a variety of external and internal variables that are biological, psychological, and social in nature.



# FAQ's: What are the Biological Factors that contribute to hoarding?

- Family history/genetic link
- Brain functioning differences
  - Occipital and frontal lobes (Saxena et al., 2004).
    - These are the parts of the brain that are responsible for visual things and executive functioning (see below)
- Information-processing (cognitive) deficits (Grisham, Brown, Savage, Steketee, & Barlow,

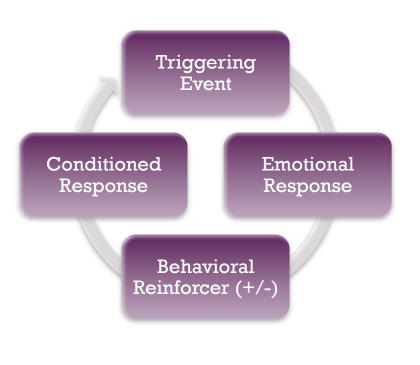
2007; Grisham, Norberg, Williams, Certoma, & Kadib, 2010; Hartl, Duffany, Allen, Steketee, & Frost, 2005; Hartl et al., 2004; Lawrence et al., 2006; Tolin & Villavicencio, 2010; Tolin, Villavicencio, Umbach, & Kurtz, 2010; Wincze, Steketee, & Frost, 2007)

- Attention
- Memory
- Categorization
- Complex thinking
- Decision-making



# **FAQ's:** What are the Psychological Factors that contribute to hoarding?

- Mental health/emotional distress
  - Unresolved trauma and loss
- People who hoard have specific beliefs about and attachment to their possessions (Frost & Hartl, 1996)
  - Feelings toward object
  - Memory-related concerns
  - Desire for control
  - Responsibility and waste
  - Aesthetics
- Hoarding behaviors can be reinforced over time (Frost & Hartl, 1996)
  - Acquiring things makes us feel good, so we want to do more of it
  - Getting rid of things makes us anxious, so we want to do less of it

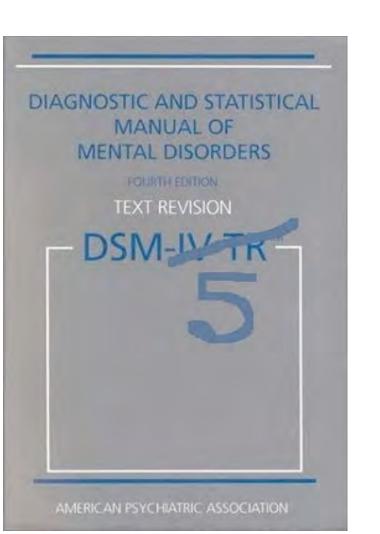


# **FAQ's:** What are the Social Factors that contribute to hoarding?

- Interpersonal relationships
  - The better family connections (in past and present), the less hoarding (Sampson & Harris)
- Social support
  - The more support experienced from family, the less hoarding (Sampson & Harris)
- Major life events/transitions
  - Unresolved trauma and loss contributes to hoarding (Sampson & Harris)
- Social stigma
  - "Hoarding is weird"
  - Stigma can contribute to depression, anxiety, etc.
- Culture
  - Western, consumer cultures = hoarding is present
  - Not sure about other, non-consumer-driven cultures
  - Consider context (e.g. refugee families, etc)



## + FAQ: Is hoarding really just OCD?



### Quick answer: Not necessarily

- Only about 30-40% of people who hoard actually show other symptoms of OCD
- It's also associated with lots of other mental health issues:
  - Depression- <53%
  - Anxiety- <24%
  - ADHD- <20%
  - Impulsivity-
  - Personality Disorders- <29%</p>
  - Organic Brain Illness- <31%</p>

## FAQ: Hoarding must be some sort of coping mechanism, right?

## Quick answer: It depends.

## Trauma has been related to hoarding in the research

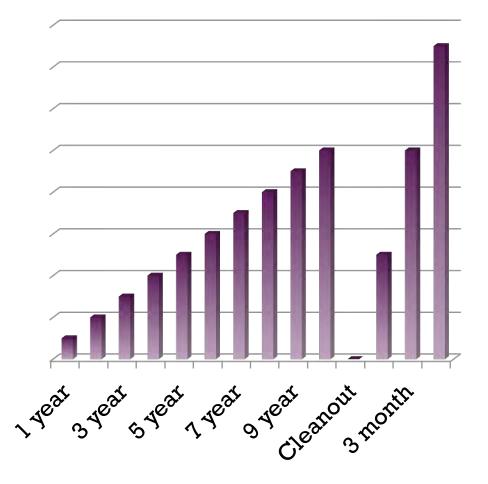
- Traumatic life events (Cromer, Schmidt, & Murphy, 2007; Hartl, Duggany, Allen, Steketee, and Frost, 2005)
  - 76%: endorsed a history of a traumatic life event (Breslau et al., 1998)
  - 55%: stressful life event around onset of hoarding (Grisham, et al., 2006)
  - Relational traumas

But it can also be considered a reinforced behavior that occurs over time because of difficulties with:

- 1. History/vulnerabilities
- 2. Information-processing deficits
- 3. Beliefs about possessions
- 4. Emotions
- 5. Reinforcement

Cognitive Behavioral Model of Compulsive Hoarding (Frost & Hartl, 1995)

## FAQ: Can't I just clean out my loved one's home?



#### Quick answer: Not if you can avoid it.

- It can do more harm than good.
  - Can be traumatizing
  - Even threats can be unhelpful
    - Can ruin relationships and trust

"In all three instances of going in and cleaning these places up, within weeks of relocating the individual back into a clean environment, the individual passed away...it was such a dramatic change for them because we didn't realize the impact of the sociological change." (Brace, 2007)

- It's not sustainable
  - Higher relapse rate among forced clean out
  - You'll just have to do it again later
- Sometimes it's necessary though
  - Involve the homeowner as much as possible for lasting change

## FAQ: Does therapy work come before, during, or after work on the hoarding problems?

Quick answer: It depends. Oftentimes, we can do them simultaneously when safety and coping skills are in place.



Rule of thumb:

### 1. Safety first.

- 2. Skills second.
- Emotional regulation (self-soothing)
- Self-awareness/mindfulness
- Organization, categorization, etc
- 3. Everything else can follow.
- Grief, loss, and trauma
- Hoarding work: acquisition/ discarding

## Why a theory of grief and loss for hoarding?

- Presence of loss in stories
  - Family members AND people who hoard
- Current approaches for dealing with hoarding do not reflect an understanding of the role of grief and loss in hoarding behavior
- Behavioral treatment alone has not been effective
  - Systemic approach
    - We are more than just our behaviors
- Not "typical" losses
  - Need a unique framework for working with unresolved losses



## Ambiguous Loss - What is it?



#### **Pauline Boss**

#### University of Minnesota

- Native American women
- Wives of MIA/POW pilots in Vietnam war
- Families living with dementia.
- A loss that is unclear, cannot be fixed, can be physical or psychological.
- No official verification of loss since final decisions have not been made.
- Complicates grief with no resolution due to relationship, not individual weakness.
- The interaction between ordinary and ambiguous losses.

## **Two Types of Ambiguous Loss**

### Type 1: Leaving without Goodbye

+

- Physical absence with psychological presence
  - Catastrophic: disappearance, lost without a trace, missing in action
  - Common: divorce, adoption, immigration

Type 2: Goodbye without Leaving

- Psychological absence with physical presence
  - Catastrophic: dementia, depression, hoarding
  - Common: loss of a dream, loss of way of life
    - For family members of people who hoard, this seems to be the type of loss experienced

## + Systemic Effects of Ambiguous Loss



- Stress: not because of weakness in the individual or family but because the situation of ambiguity is so difficult.
  - "The ambiguity is the culprit." (Boss, 3/17/12)
- Relationships are immobilized:
  - Decision-making is put off and confused.
  - Coping is blocked and grief is frozen.
  - Conflict is created within families.
  - Security/safety is questioned.

# Ambiguous Loss: Effects on Individuals



Depression, anxiety, guilt, shame Neglect or lack of self-care

Somatic Illnesses

Ineffective coping (gambling, hoarding)

Abuse: substance and other

Distress and traumatization (the brain and dreaming)

PTSD

## + Ambiguous Loss + Hoarding

#### **Family Members**

- Loss of relationships, future opportunities, sense of home due to the hoarding behavior (Sampson, in press)
- Understanding -> compassion > support

#### Person who Hoards

- Experiences of unresolved A.L. throughout life
  - Not necessarily related to hoarding
- Loss of relationships, etc due to hoarding behavior
- Understanding -> begin to work towards resolution -> increase in healthy coping

Need for integration of grief and loss theory into our understanding and work with compulsive hoarding



# FAQ: At what point is this reportable to the authorities?

**Quick answer:** If there is a threat of endangerment to the health and safety of:

- A child/minor
- Older adult (over 60 with a cognitive, physical, or functional impairment)
- Person with disability or dependency
- Animal

you must report (if you are a mandated reporter)

- Building codes differ from city to city and county to county, but general safety concerns include:
  - Health
    - Ex: cannot use bathtub/shower/toilet; cannot prepare food/use refrigerator/sink; presence of feces or urine; insects/rodents; mold
  - Obstacles
    - Ex: Cannot move freely/safely; inability for EMT to enter/gain access; unstable piles/ avalanche risk; egresses/exits, vents blocked/ unusable

#### Structure

 Flammable items by heat source; Storage of hazardous waste/material; Caving walls; Electrical wires/cords exposed; No heat/ electricity; No running water/plumbing problems FAQ: What's up with animal hoarding? Is it the same thing as object hoarding? Similarities:

- Quick answer: There are some similarities between the two, but they differ in several ways.
- Research on animal hoarding is about 20 years behind object hoarding

- - Acquisition, difficulty discarding, clutter, distress
  - Many people who hoard animals also hoard objects
  - **Co-morbidities**
- Differences:
  - Animal hoarding: squalor (100% of homes)
  - Gender and age differences
    - AH: More women; later age
  - Types of objects:
    - Objects: variety
    - Animals: one species
  - Lack of treatment for A.H.
  - MAJOR mental health concerns (a mental health professional must be involved)

## + FAQ: What resources are available?

### **Quick answer:** There

are several different resources that are available to people who hoard, their families, and people who work with them. Non-profit agencies:

- The Hoarding Project (local)
- International OCD Foundation
- Mental Health Association of San Francisco
- Institute of Challenging Disorganization
- Children of Hoarders

#### Support Groups

- The Hoarding Project (local)
- Children of Hoarders
- Bay Area Resources
- Clutterers Anonymous



Safety Day Collaboration Hoarding Task Forces

Q&A Discussion