

4th Annual Summit on Elder Financial Exploitation

Convened by the NAPSA Elder Financial Exploitation Advisory Board



October 4, 2013

Crowne Plaza Hotel | St. Paul, Minnesota

www.napsa-now.org/conference

9:00 am – 9:15 am	Opening Remarks Betty Malks, Chair, NAPSA Elder Financial Exploitation Advisory Board & Summit Bill Benson, NAPSA National Policy Advisor
9:15 am – 10:00 am	Keynote Address Skip Humphrey, Office for Older Americans, Consumer Financial Protection Bureau US Senator Amy Klobuchar, Minnesota
10:00 am – 10:15 am	Break
10:15 am – 11:15 am	The Aging Brain: A Path to Elder Financial Fraud? Prescott Cole, California Advocates for Nursing Home Reform (Moderator) Liz Loewy (Chair), Elder Abuse Unit, Manhattan District Attorney's Office Natalie Denburg, PhD, University of Iowa
11:15 am – 12:15 pm	Elder Financial Exploitation on a Global Scale <i>Sponsored by Western Union Financial Services</i> Shelly Bernhardt (Chair), Western Union Phil Hopkins, Vice President, Corporate Security, Western Union (Moderator) Representatives of US Secret Service, US Postal Inspector and US Homeland Security
12:15 pm – 1:15 pm	Lunch <i>(provided)</i>
1:15 pm – 2:15 pm	Financial Institutions Protecting Their Older Clients Judith Kozlowski (Chair), Elder Justice Consultant Anne Wallace, Financial Services Roundtable/BITS Tina Rampino, HSBC North America Holdings, Inc. Mary Tucker, Wells Fargo Advisors
2:15 pm – 3:20 pm	Protecting Older Consumers Gary Brown (Chair), New York Attorney General's Office Naomi Karp, Consumer Financial Protection Bur., Office for Older Americans Christine Kieffer, Financial Industry Regulatory Authority Joshua Bailes, National Center for Victims of Crime Barbara McGinity, Better Business Bureau Education Foundation Ron Elwood, Legal Services Advocacy Project at Mid-Minnesota Legal Assistance
3:20 pm – 3:30 pm	Break
3:30 pm – 4:30 pm	Advancing Elder Justice through the States Jean Callahan (Chair), Brookdale Center for Healthy Aging & Longevity Debra Hilstrom, Minnesota House of Representatives Iris Freeman, Center for Elder Justice & Policy, William Mitchell College of Law Prescott Cole, California Advocates for Nursing Home Reform
4:30 pm – 5:00 pm	Next Steps and Commitments to Action Betty Malks, Chair, NAPSA Elder Financial Exploitation Advisory Board & Summit Bill Benson, NAPSA Policy Advisor